

; 04/23/19 11:22 AM

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>> OUR CHIEF ASSESSOR FROM THE ASSESSING DEPARTMENT.

LIKE TO REMIND FOLKS THIS IS A PUBLIC HEARING BEING RECORDED AND BROADCASTED.

I ASK FOLKS IN THE CHAMBER TO SILENCE CELLPHONES AND ELECTRONIC DEVICES.

AT THE CONCLUSION OF THE PRESENTATION WE WILL TAKE PUBLIC TESTIMONY.

WE ASK YOU SIGN IN TO MY LEFT. THERE IS A SHEET.

STATE YOUR NAME, AFFILIATION, RESIDENCE AND MARK THE BOX IF YOU WISH TO TESTIFY.

THIS BUDGET REVIEW WILL ENCOMPASS AROUND 34 HEARINGS OVER THE NEXT SIX WEEKS.

WE STRONGLY ENCOURAGE RESIDENCE IN THE CHAMBER OR AT HOME TO TAKE A MOMENT AND ENGAGE IN THE PROCESS BY GIVING TESTIMONY FOR THE RECORD.

YOU CAN DO THIS IN SEVERAL WAYS.

COME TO THE HEARING TO GIVE PUBLIC TESTIMONY IN PERSON.

COME TO THE HEARING DEDICATED TO PUBLIC TESTIMONY ON TUESDAY JUNE 4th FROM 2:00 P.M. TO 6:00 P.M.

WE WILL BE HERE FOR AT LEAST THAT TIME FRAME.

WE WILL STAY AS LONG AS WE NEED TO, TO HEAR FROM EVERYONE THAT WOULD LIKE TO SPEAK ON THE BUDGET.

SEND YOUR TESTIMONY TO THE COMMITTEE ON WAYS AND MEANS, CITY COUNCIL FIFTH FLOOR, CITY HALL, BOSTON MASS.

OR E-MAIL THE COMMITTEE AT CCC. IN WM@ BOSTON GOV.

WE'RE REVIEWING DOCKET 0622-0625.

ORDERS FOR THE FY20 OPERATING BUDGET INCLUDING ANNUAL

APPROPRIATIONS FOR DEPARTMENT OF -- APPROPRIATIONS FOR THE

SCHOOL DEPARTMENT AFPLT PROEP
RATIONS FOR POST BENEFITS AND
APPROPRIATION FOR TRANSPORTATION
AND RAIL EUPBL PROVEMENTS.

0626 THROUGH 0628: I WOULD LIKE
TO INTRODUCE TO MY LEFT CITY
COUNCILOR AT LARGE
ESSAIBI-GEORGE.

TIM McCARTHY, FRANK BAKER.
I WANT TO READ INTO THE RECORD A
COUPLE OF MY COLLEAGUES THAT
WON'T MAKE TODAY'S MEETING.
COUNSELOR CIOMMO.

I REGRET TO INFORM YOU I WILL
MISS TODAY'S MEETINGS ASSESSING
DEPARTMENT REVENUE OVER VIEW ON
TUESDAY APRIL 23rd AT
10:30 A.M. IN THE CITY COUNCIL
CHAMBER DUE TO A PERSONAL
MATTER.

I WILL REVIEW THE HEARING
ON-LINE.

SINCERELY MATT O'MALLEY.
AND DEAR MR. CHAIR, I REGRET I'M
UNABLE TO ATTEND TODAY'S HEARING
ON THE COMMITTEE OF WAYS AND
MEANS.

MY STAFF WILL BE IN ATTENDANCE I
LOOK FORWARD TO REVIEWING THE
RECORDING OF THE HEARING.
PLEASE READ THIS LETTER INTO THE
RECORD.

SIN SKIERLY KIM JANEY.

WITH THAT I WANT TO CELL COME
GAIL TO THE CHAMBER AND YOUR
OPENING STATEMENT.

>> THANK YOU FOR INVITING ME TO
THE COUNCIL HEARING.

FOR THE RECORD I'M COMMISSIONER
OF THE ASSESSING DEPARTMENT.
I'M HERE TO PRESENT THE FISCAL
YEAR TO RECOMMENDATIONS.

AS THE COMMISSIONER OF THE
ASSESSING DEPARTMENT I LOOK
FORWARD TO WORK WITH THE CITY
COUNCIL, AS HAS BEEN THE CASE IN
PAST THE ASSESSING DEPARTMENT
WILL CONTINUE TO PROVIDE
EXCELLENT CUSTOMER SERVICE IN
RESPONDING TO CONSTITUENT ISSUES
AND QUESTIONS AS WELL AS CITY
COUNCIL INQUIRIES.

THE -- THIS INCLUDES OVER
160,000 REAL ESTATE PARCELS AND

PERSONAL PROPERTY ACCOUNTS.
VEHICLE AND BOAT EXCISE TAXES
ARE THE RESPONSIBILITY OF THIS
DEPARTMENT.

ONE CHALLENGE THE DEPARTMENT
FACES IS KEEPING UP WITH A VERY
ACTIVE REAL ESTATE MARKET TO
DETERMINE FULL AND FARE CASH
VALUES FOR REAL PROPERTY.
THIS IS FOR DEPARTMENT OF
REVENUE CERTIFICATION AND ALLOW
FOR THE MAILING OF THE THIRD
QUARTER BILLS IN JANUARY.

ALSO OUR DEPARTMENT RECENTLY
COMPLETED THE FIRST PHASE OF THE
CAMA CONVERSION.

THIS DETERMINES PROPERTY VALUES
ACROSS THE CITY.

THE PREVIOUS SYSTEM IS REACHING
THE END OF IT'S PREVIOUS LIFE.
IT'S BEING USED DAILY BY STAFF,
PROCESSING DATA AND CALCULATING
REAL ESTATE PAR CELLS.

WE'RE CURRENTLY STARTING PHASE
TWO.

INCLUDING THE REPLACEMENT OF OUR
LEGACY ABATEMENT, APPEALS AND
PLATFORMS.

ADDITIONALLY THE DEPARTMENT WILL
MOVE FROM A PAPER COLLECTION
SYSTEM AND IMPLEMENT A FILING
PORTAL FOR TAX PAYERS AND FOR
DATA COLLECTION.

THE EXISTING SYSTEMS CAN BE
IMPROVED ON THE TAX PAYER AND
THE CITY SIDES.

WILL BE EXTENDED TO INCLUDE ALL
DEPARTMENT SUBMISSIONS.

THE ELECTRONIC FILING PORTAL
WILL BE CONNECTED TO THE PHASE
TWO WORK FLOW SYSTEM AS PART OF
THE CAMERA UPGRADE FOR TAX PAYER
APPLICATIONS AND INTERNAL
APPLICATION REVIEW.

THE DEPARTMENT CONTINUES TO WORK
ON IMPROVING THE ACCURACY OF OUR
ASSESSMENTS.

THE ABATEMENTS CONTINUE, THE
DEPARTMENT DOES HISTORICALLY LOW
ABATEMENT APPLICATIONS.

THE ASSESSING DEPARTMENT HAS
MAINTAINED A LOW NUMBER OF
OUTSTANDING APPEALS OF THE
DEPARTMENTS ASSESSMENTS AT THE

MASSACHUSETTS APPELLATE TAX BOARD.

HAS PROTECTED FAVORABLE DECISIONS OF OUR INDUSTRY ASSESSMENTS THROUGH THE MASSACHUSETTS COURT OF APPEALS AND THE SJC.

MAINTAINING LOW ABATEMENT -- DURING FISCAL YEAR 19 THE CITY IS PROJECTED TO COLLECT \$2.3 BILLION IN PROPERTY TAXES. THE REAL ESTATE AND PROPERTY VALUE IN THE CITY BOSTON LAST YEAR WAS \$164.5 BILLION.

WITH MY REMARKS COMPLETE I NOW TURN THE FLOOR OVER TO YOU, COUNSELOR.

>> THANK YOU, VERY MUCH.

CAN YOU SPEAK A LITTLE BIT FOR THE RECORD THE AMOUNT OF TAXES TO SUPPORT PROPERTY TAXES, EXCISE TAXES AND THAT WHICH SUPPORTS THE GENERAL FUND AND APPROPRIATIONS.

MORE THAN 70% OF THE REVENUE -- WE'RE IN A UNIQUE POSITION WHERE UNLIKE OTHER CITIES BOSTON DOESN'T HAVE OTHER RESOURCES TO GO TO.

NO JOB TAX, NO SALES TAX OR OTHER SOURCE OF REVENUE.

THE PROPERTY TAX REVENUE SIN CREDIBLY IMPORTANT TO OUR BUDGET.

OF THAT WHAT IS THE BREAKDOWN OF RESIDENTIAL AND COMMERCIAL.

>> SO, THE --

>> -- 29.8%.

THE INDUSTRIAL IS .7%.

LESS THAN 1%.

AND PERSONAL PROPERTY IS 4%.

>> RIGHT.

DOESN'T THE COMMERCIAL BRING IN MORE REVENUE THEN THE RESIDENTIAL.

>> ABSOLUTELY.

THAT HAS TO DO WITH THE SPLIT RATE THAT WE HAVE THROUGH CLASSIFICATION.

SO FOR LAST YEAR THE RESIDENTIAL RATE WAS 10.54 PER THOUSAND.

THE COMMERCIAL WAS \$20 PER THOUSAND.

SAME WITH PERSONAL PROPERTY.

IT'S ALMOST THREE TIMES WHAT WE
GET FROM COMMERCIAL.

>> OUT OF THE 2.35 THAT IS YOUR
ESTIMATION.

HOW MUCH OF THAT WOULD BE
RESIDENTIAL PAID BY RESIDENTIAL
TAXPAYERS VERSUS COMMERCIAL
TAXPAYERS AND OTHER INDUSTRIAL.

>> LET ME TAKE A LOOK.

>> SO THE LEVY BY CLASS
RESIDENTIAL IS 927 BILLION --
I'M SORRY 927 MILLION.

THE COMMERCIAL IS 1,225,000,000.

>> ONE OF THE REASONS WE HAVE
ONE OF THE LOWEST TAX RATES IN
THE REGION I THINK SECOND TO
CHELSEA NOW.

>> CORRECT.

>> AVERAGE TAX BILL IS BECAUSE
WE HAVE A ROBUST COMMERCIAL, IN
INDUSTRIAL TAX BASE.

>> ABSOLUTELY AND PERSONAL
PROPERTY.

A LOT OF THE UTILITY VALUE HELPS
WITH THAT.

OFFSETS RESIDENTIAL VALUE.

I WOULD SAY THE OTHER IS
RESIDENTIAL EXEMPTION.

LAST YEAR OVER \$2700.

THOSE TWO THINGS IN COMBINATION.

>> SPEAKING OF THE EXEMPTION NOT
TO TOUT MY OWN HORN --

>> YOU SHOULD.

WE HAVE HAD LOTS OF VERY GOOD
FEEDBACK FROM TAXPAYERS WHO ARE
EXCITED ABOUT THAT CHANGE.

YOU SHOULD.

>> THANK YOU.

COULD YOU EXPLAIN IT A LITTLE.

IN THE PAST SOMEONE PURCHASING A
HOME IF THEY PURCHASED A CERTAIN
TIME OF YEAR IT COULD TAKE 18
MONTHS BEFORE THEY REALIZE THE
EXEMPTION.

NOW THERE ARE TWO TIMES A YEAR,
CAN YOU EXPLAIN HOW THAT WORKS
FOR PEOPLE.

>> ABSOLUTELY.

PREVIOUSLY YOU HAD TO OWN AND
OCCUPY THE PROPERTY AS OF
JANUARY 1st.

IF YOU BOUGHT THE PROPERTY
JANUARY 2nd YOU WERE OUT OF
LUCK UNTIL THE FOLLOWING JANUARY 1st.

IT COULD TAKE 18 MONTHS BECAUSE THE EXEMPTION DIDN'T FOLLOW-UP UNTIL THE THIRD QUARTER BILL THE FOLLOWING JANUARY.

THE CHANGE, THANKS TO YOUR PUSH IN LEGISLATION, IS TO CHANGE THAT.

IF YOU'RE A NEW PROPERTY OWNER AND BUY BETWEEN JANUARY 1st AND JULY 1st THEN YOU'RE ELIGIBLE FOR THE RESIDENTIAL EXEMPTION FOR THE THIRD QUARTER BILL.

IT SHORTENS THE TIME PERIOD. DON'T WAIT UNTIL THE FOLLOWING JANUARY.

>> THIS COMING FISCAL YEAR IS EVALUATION YEAR.

>> IT WAS SCHEDULED TO BE FOR FISCAL 20.

HOWEVER IN DISCUSSIONS WITH THE DEPARTMENT OF REVENUE THEY ASKED IF WE WOULD CHANGE THAT TO FISCAL 21 WHICH ALSO WORKS TO OUR BENEFIT.

THE REEVALUATION IS FISCAL 21. THE REASON IT WAS CHANGED IS BECAUSE OF THE CAMA CONVERSION. IT IS A LENGTHILY PROCESS FOR THE DEPARTMENT OF REVENUE TO CONFIRM -- IT WORKS TO EVERYONE'S BENEFIT TO CHANGE TO FISCAL 11.

>> SO THE CAMA IS CREATING GREAT EFFICIENCIES AND MORE ACCURACIES.

IS THAT WHAT YOU'RE FINDING OR --

>> ABSOLUTELY.

SO THE CAMA SYSTEM WE REPLACED WAS PUT INTO WORK IN 2000 AS PART OF THE Y2K CONVERSION. SO, IT HAD NO ABILITY TO GO TO THE INTERNET, TO CONNECT TO THINGS.

THE WORK AROUNDS WE HAVE CREATED DURING THIS PERIOD WERE SUBSTANTIAL.

WE ARE ALREADY SEEING A LOT OF BENEFIT IN HAVING THIS NEW CAMA SYSTEM.

HAVING THE EFFICIENCIES WE GET FROM IT.

THE OTHER THING CHANGING IS

CHANGING THE NATURE OF OUR WORK.
TAKING AWAY THE REPETATIVE TASKS
THIS.

IS HELPING US MOVE AWAY FROM
PAPER WHICH I THINK IS HELPFUL
FOR TAXPAYERS.

ALSO FOR US TO COLLECT THE
INFORMATION THAT WAY.

>> THANK YOU.

THANK YOU FOR THE WORK YOU DO AS
WELL.

THE CHAIR RECOGNIZES COUNSELORY
COUNSELORESSAIBI-GEORGE.

>> IF YOU WANT TO TELL US MORE
ABOUT THE EXEMPTION IT'S A GREAT
THING WE DO IN THE CITY.

THANK YOU FOR BEING HERE AND
SHARING THIS INFORMATION WITH
US.

THE CAMA PROCESS.

ARE WE AT A HUNDRED PERCENT NOW
WITH THAT IN PLACE.

DO WE PLAN TO BE FOR THE
BEGINNING OF FY TO.

SO WE HAVE IT IN TWO FACES NOW.

PHASE ONE IS THE EVALUATION
SYSTEM ALONE.

WHICH IS RUNNING AT 100%.

OBVIOUSLY WE HAVE BUGS WE'RE
WORKING OUT AS WE ARE ACTIVELY
USING THE SYSTEM.

IT'S DIFFERENT TO USE IT IN A
TEST ENVIRONMENT THEN TO USE IT
FOR INPUT OF INFORMATION.

SO WE HAVE A FEW BUGS WE'RE
WORKING ON.

WE WILL CONTINUE TO DO THAT OVER
THE NEXT COUPLE OF MONTHS.

THE FIRST QUARTER BILLS ARE
COMING OUT OF THE NEW CAMA
SYSTEM.

IT'S A GREAT TEST FOR US WITHOUT
THE HEAVY LIST OF THE THIRD
QUARTER BILL.

WE'RE RUNNING THAT OUT OF THE
FIRST QUARTER BILLS OUT OF THE
CURRENT CAMA SYSTEM.

>> WHAT IS THE SECOND PART WE
WEIGHT IN?

>> THE SECOND PHASE IS WORK FLOW
SYSTEMS.

IT WILL, RIGHT NOW WE HAVE
LEGACY SYSTEMS THAT ARE ALSO 20
YEARS OLD THAT WERE HOME GROWN

FOR ABATEMENT, FOR APPEALS, FOR ALL OF OUR EVENINGS EPLGSS.

THE OTHER PIECE ENTAILS INSTEAD OF TAKING PAPER OUT IN THE FIELD THEY WILL TAKE TABLETS OUT IN THE FIELD.

THEY WILL DO DATA ENTRY IN THE FIELD RATHER THAN A REPETATIVE SYSTEM WHERE THEY'RE BRINGING PAPER BACK AND IT'S BEING CHECKED.

ALL OF THE PIECES ARE PART OF THE PHASE TWO.

>> WHEN DO WE THINK THAT WILL BE FULLY IMPLEMENTED.

>> RIGHT NOW PRELIMINARY SCHEDULE HAS IT BY THE END OF SEPTEMBER.

YOU KNOW I WOULD SAY THAT THE EXPERIENCE I HAVE WITH THE NEW SYSTEMS THERE IS USUALLY SOME DELAY, SOME BACK AND FORTH. RIGHT NOW THAT'S THE PRELIMINARY SCHEDULE.

FOR SEPTEMBER.

>> WILL THAT CHANGE OR NECESSITATE A STAFFING CHANGE FOR FISCAL YEAR 21 IN YOUR DEPARTMENT?

>> IT MAY.

RIGHT NOW WE HAVE A REORGANIZATION PLAN WITH THE BUDGET DEPARTMENT.

A LOT COMES FROM THE CHANGES AND NATURE OF THE WORK.

HOW PEOPLE ARE WORKING.

WHAT THE WORK ENTAILS AND EFFICIENCIES WE GET FROM THE NEW CAMA SYSTEM.

SO, YES WE DO HAVE CHANGES THAT ARE IN THE FISCAL 20 BUDGET GOING INTO THE FISCAL 21 BUDGET.

IT'S DIFFICULT FOR TO US IMAGINE HOW THE WORK WILL CHANGE WITH PHASE TWO UNTIL WE'RE FURTHER DOWN THE ROAD WITH IT WE'RE ONLY A COUPLE OF WEEKS INTO PHASE TWO.

WE DO ANTICIPATE FOR FISCAL 21 WE WILL HAVE STAFFING CHANGES.

>> I WANT TO THANK YOU FOR YOUR PILOT HEARING PARTICIPATION --

>> WORKING SESSION.

>> -- WORKING SESSION A FEW

WEEKS AGO.

CAN YOU TALK ABOUT THE PILOT PAYMENTS MADE DURING THE FISCAL YEAR AND WHERE WE'RE AN ANTICIPATING TO LAND FY19.

>> SO I HAVE THE FISCAL YEAR 18 INFORMATION.

SO THE CASH CONTRIBUTIONS WERE \$33 MILLION.

THE COMMUNITY BENEFITS CREDIT WAS \$50 MILLION.

AND SO THAT IN TOTAL MEETS 81% OF THE PILOT REQUESTING FOR FISCAL 18.

WHERE WE HAVE BEEN WITH THE PILOT PAYMENTS IS THIS WAS INSTITUTED IN FISCAL YEAR 2011.

IT WAS A FIVE YEAR RAMP UP.

THAT WOULD BE FISCAL YEAR 16.

THE VALUES HAVE BEEN INCREASED BY TWO AND A HALF PERCENT AFTER FISCAL 16.

OUR PLAN IS TO DO, IMPLEMENT THE SAME TWO AND A HALF PERCENT INCREASE FOR FISCAL YEAR 20.

>> WHAT WOULD, WHAT WOULD OUR POTENTIAL RECEIPTS BE FOR FISCAL YEAR 20.

>> IT'S HARD TO SAY.

PEOPLE DON'T ALWAYS PAY.

IT'S A VOLUNTARY PROGRAM.

I THINK SOME OF THE CHANGES THAT WE HAVE BEEN SEEING IS THAT SOME OF THE INSTITUTIONS MAY MAKE FIRST, THIS ARE TWO PAYMENTS MADE.

SOME MAKE A FIRST PAYMENT.

THEY DO NOT MAKE THE SECOND PAYMENT.

OTHER INSTITUTIONS LIKE --

ATRIUS, HARVARD VANGUARD THEY MADE A LARGER FIRST PAYMENT WITH THE ANTICIPATION NOT SURE OF THE MARKET FOR LATER PAYMENTS.

IT'S HARD TO PREDICT.

>> OF ALL OF THE INSTITUTION THAT'S PARTICIPATE IN PILOT AS WE HAVE A DENT PHID FOR THE 2011 WORK.

WHAT IS THE ASSESSED VALUE WE'RE TAXING THEM ON.

WHAT IS THE TOTAL VALUE?

>> LET'S SEE.

FOR THE MEDICAL INSTITUTIONS IT

IS \$5,000,940,955.

THIS IS ALL ON THE WED SITE.

>> MEDICAL.

>> FOR THE CULTURAL
INSTITUTIONS.

643 MILLION.

FOR EDUCATIONAL

\$7,288,000,928.37.

>> THAT'S \$2011.

>> CORRECT.

>> THANK YOU.

THANK YOU, VERY MUCH.

>> THANK YOU, COUNSELOR BAKER.

>> YES.

I WANT TO RECOGNIZE WE HAVE BEEN
JOINED BY COUNSELOR ANDREA A
CAMPBELL.

>>

>> GOOD MORNING GAIL.

>> GOOD MORNING.

>> YOU MENTIONED LOW ABATEMENT
APPEALS IS THAT FOR THE OWNER
OCCUPIED UNITS.

DO WE HAVE LESS OWNER OCCUPIED
UNITS APPLYING FOR ABATEMENTS.

WHAT DOES IT MEAN?

>> ABATEMENTS ARE FILED IN
JANUARY WITH THE THIRD QUARTER
BILL.

THAT'S ANY PROPERTY OWNER.

I THINK I'M OVER VALUED OR
SHOULD BE EXEMPT AND YOU'RE
TAXING ME.

SO IT DOESN'T NECESSARILY MEAN
IT'S OWNER OCCUPIED.

SO FOR --

>> ANYONE LOOKING TO DISPUTE
TAXES IT'S OKAY.

>> CORRECT.

>> THANK YOU.

>> SO, WHEN -- DO THEY PAY TAXES
ON THE REAL ESTATE HOLDING.

A DEVELOPMENT CDC DO THEY PAIR
TAXES ON THEIR HOLDINGS?

>> TYPICALLY YES.

AFFORDABLE HOUSING IS TAXABLE.

WHICH IS MAINLY WHAT DORCHESTER
BAY HOLDS.

SO, YES --

>> THEY HAVE THEIR OFFICES AND
THAT SORT OF STUFF?

>> YES.

ALSO IF IT'S AN EXEMPT PARCEL
LIKE ONE OF THE UNIVERSITIES OR

ONE OF THE HOSPITALS.
THEY HAVE A RESTAURANT OR A BANK
OR SOMETHING THAT IS A
COMMERCIAL ENTITY THEY DO PAY
THE TAXES.

>> OKAY.

THANK YOU.

GAIL YOU MAY OR MAY NOT BE ABLE
TO ANSWER THIS.

LIKE THERE WAS TALK LAST WEEK
ABOUT RENT CONTROL.

WOULD YOU, WOULD YOU HAVE A
OPINION ON WHAT RENT CONTROL
WOULD POSSIBLY DO TO OUR INCOME.

>> YA, I THINK IT WOULD BE
DETRIMENTAL TO OUR INCOME.

>> YOU SAY THAT AGAIN, GAIL.

>> IT WOULD BE DETRIMENTAL TO
OUR INCOME.

>> THE CITY'S INCOME.

>> YES.

>> CAN YOU SAY THAT AGAIN, GAIL.

>> IT WOULD BE DETRIMENTAL TO
THE CITY'S INCOME.

>> THANK YOU, GAIL.

>> COUNSELOR FLYNN.

DO YOU WANT TO SAY IT AGAIN.

>> I CAN, YES.

I'M HAPPY TOO.

>> IT IS DETRIMENTAL TO THE
CITY'S INCOME.

>> GOOD MORNING, COMMISSIONER.

>> GOOD MORNING.

>> THANK YOU FOR THE GREAT WORK
THAT YOU AND YOUR STAFF ARE
DOING.

WHEN I PAY MY PROPERTY TAX BILL
I DO IT IN PERSON AT THE TRACK
DOWNSTAIRS.

THE STAFF THEY HAVE THERE ARE
VERY PROFESSIONAL AND COURTEOUS
AND GREAT KNOWLEDGE FOR OUR
RESIDENTS OF BOSTON.

I WANT TO PASS ON THAT
INFORMATION TO YOU.

>> THANK YOU.

I AGREE.

THEY'RE A GREAT STAFF AND VERY
KNOWLEDGEABLE.

>> COMMISSIONER K YOU TALK ABOUT
THE -- I'M FAMILIAR WITH IT.

CAN YOU GIVE US BACKGROUND
INFORMATION ON PROPERTY TAXES
ASSISTANCE FOR DISABLED

VETERANS.

CAN YOU GIVE INFORMATION ON THE PROGRAM AND WHAT IS THE CROY TIER YA FOR A DISABLED VETERAN TO PLY.

ALSO ARE THERE WAYS WE CAN COMMUNICATE MAYBE THROUGH SOCIAL MEDIA OR VETERAN ORGANIZATIONS TO LET MORE DISABLED VETERANS KNOW ABOUT THE PROGRAM.

>> YES.

THERE ARE A NUMBER OF DIFFERENT EXEMPTIONS FOR THE VETERANS EXEMPTIONS.

IT DEPENDS ON EITHER A LEVEL OF DISABILITY.

MINIMUM OF 10% CERTIFIED BY THE VETERANS ADMINISTRATION.

SO, IT IS THE DIFFERENT EXEMPTIONS BASED ON THE PAPER WORK WE RECEIVE FROM THE VETERANS ADMINISTRATION.

THIS IS SOMETHING THAT ONCE SOMEONE APPLIES FOR THIS AND RECEIVE THE VETERANS EXEMPTS THEY HAVE TO APPLY FOR IT EVERY YEAR.

WHAT WE DO AS A DEPARTMENT WE AUTOMATICALLY SEND OUT THE PAPER WORK FOR THEM TO FILL OUT.

THEY DON'T HAVE TO REMEMBER TO DO THAT.

OUR DEPARTMENT SENDS IT OUT AS PART OF OUR WORK TO FOLLOW-UP WITH THEM TO MAKE SURE THEY'RE GETTING THE ARE PERSONAL EXEMPTION THAT THEY'RE ENTITLED TO.

ANYONE WITH QUESTIONS, OUR TRACK OFFICE IS A GREAT PLACE TO GO. THEY'RE INCREDIBLY KNOWLEDGEABLE ABOUT THE DIFFERENT EXEMPTIONSES.

THIS ARE AT LEAST FIVE DIFFERENT EXEMPTIONS DEPENDING ON THE PAPER WORK AND DISABILITY, BEING AWARDED THE PURPLE HEART.

I THINK FORGETTING THE WORD OUT ON THIS I KNOW THAT WE HAVE YOU KNOW THE ELDERLY EXEMPTION SIDE WE WORK WITH THE H STRONG COMMISSION.

OUR PLAN IS TO START WORKING CLOSER WITH THE VETERANS

COMMISSIONER.

VETERANS COMMISSIONER TO TRY TO
GET THE WORD OUT ABOUT THIS.
IT CERTAINLY IS A GREAT PROGRAM.
WE WANT PEOPLE TO TAKE ADVANTAGE
OF IT WHO ARE ELIGIBLE FOR IT.

>> THANK YOU, COMMISSIONER.
MY FINAL QUESTION IS NOT
RELATING TO PILOT BUT IF A
PRIVATE BUSINESS OWES THE CITY
BACK TAXES WHAT IS THE PROCEDURE
FOR REQUESTING THAT FROM THEM OR
YOU KNOW IF IT'S SEVERAL YEARS
DELINQUENT HOW DO WE GET BACK
TAGSES FROM BUSINESSES ? WHAT IS
THE OVER ALL PHILOSOPHY FROM
YOUR OFFICE ON THAT ISSUE?

>> THAT IS A COLLECTING ISSUE.
WE VALUE PROPERTY.
IT'S CLOCKING THAT SENDS OUT THE
BILLS AND COLLECTS THE
INFORMATION.

MY GUESS IS THEY PUT A LEAN ON
IT ARE YOU THINK OF A REAL
ESTATE OR PERSONAL PROPERTY
ACCOUNT ?

>> REAL ESTATE.

>> I THINK THAT'S BETTER
QUESTION FOR CLOCKING.

I KNOW THEY PUT A LEAN ON A LIEN ON THE
PROPERTY.

>> THANK YOU, COMMISSIONER.

>> THANK YOU, COUNSELOR
CAMPBELL.

>> THANK YOU.

THANK YOU, GAIL, TO YOU AND YOUR
TEAM FOR THE WORK YOU DO.

I HAVE QUESTIONS I THINK WERE
ALREADY ANSWERED RESPECT TO
PILOT.

ALSO I GUESS QUICKLY ON THE CPA
AND CPA FUNDING.

CAN YOU WALK US THROUGH THE
PREVIOUS MATCH WAS, WHAT IT IS
NOW, CONVERSATIONS WITH THE
STATE HOUSE INCREASING THE MATCH
FROM THE STATE SIDE TO EXPANDED
OUR PO +*T OF CPA FUNDS.

>> THAT'S NOT REALLY IN MY WHEEL
HOUSE.

I SAY THAT'S MORE OF THE CPA
COMMITTEE.

I KNOW THERE IS PENDING
LEGISLATION TO INCREASE THE TAX

ON ANY DEEDS THAT ARE
TRANSFERRED TO TRY TO BEEF UP
THAT POT.

I KNOW WHEN WE CAME INTO THE CPA
MONEY A YEAR AGO, I BELIEVE IT
WAS.

THAT DEFINITELY DIMINISHED WHAT
OTHER COMMUNITIES WERE GETTING.
IT'S A ISSUE MORE THAN JUST
BOSTON BUT OTHER WITH CPA.
THAT'S THE ONLY THING I'M AWARE
OF.

I THINK THAT'S A BETTER QUESTION
FOR CHRISTINE.

>> OKAY.

YOU JUST COLLECT THE MONEY AND
FIGURE IT OUT.

>> WE FIGURE THE CPA CHARGE.
IT'S THE CPA COMMITTEE THAT
DETERMINES HOW THE MONEY IS
SPENT OR THE MONEY COMING IN.

>> VERY HELPFUL.

THANK YOU, THANK YOU FOR ALL
THAT YOU DO.

>> THANK YOU.

GAIL, A COUPLE OF -- WE TALKED
ABOUT PIE HROGTS AND THROUGH THE
WORKING SESSION I ASKED FOR THE
MASS PORT CONTRIBUTIONS.

WHAT I NOTICED IS THEY FLUCTUATE
EVERY YEAR.

IT GOES UP AND DOWN BETWEEN 18
PLUS MILLION AND -- 17 PLUS
MILLION AND 18 MILLION.

WHAT IS THE REASON FOR THE
FLUCTUATION UP AND DOWN.

>> THAT I DO NOT KNOW.

I THINK IT'S WORTH LOOKING INTO.

I'M NOT AWARE OF WHAT THE
CONTRACT IS BASED ON NOW.

I KNOW IT'S COMING UP, IT'S
EITHER EXPIRED OR ALMOST
EXPIRED.

SO THAT I DON'T KNOW.

I CAN LOOK INTO IT AND FIND OUT.

YOU ARE RIGHT IT'S NOT A
CONSISTENT POSITIVE NUMBER.

>> RIGHT.

I MEAN IT'S OBVIOUSLY A
TREMENDOUS ECONOMIC DRIVER.
YOU KNOW THOUSANDS OF JOBS.
HOWEVER IT'S, IT'S VERY IMPACT
FULL ON THE SURROUNDING
NEIGHBORHOODS.

THEY OWN A TON OF LAND.
PROBABLY MORE THAN MOST
UNIVERSITIES, HOSPITALS AND SUCH
COMBINED.

SO, YOU KNOW AGAIN WE ARE
TALKING ABOUT FAIR SHARE AND
CONTRIBUTIONS LIKE I DON'T GET
WHY THEY'RE GOING DOWN YOU KNOW
THIS YEAR FOR EXAMPLE.

>> YES THE ONLY THING I CAN
THINK OF IS WERE ABLE TO TAX
MASS PORT PROPERTY IN THE
COMMONWEALTH FLATS, THE SEAPORT
AND PROPERTY THEY ACQUIRED THAT
WAS PREVIOUSLY TAXABLE BEFORE
THEY WERE CREATED.

SO THAT IS THE ONLY THING I CAN
THINK.

THEY FLUCTUATED BECAUSE AS THEY
LEASE OUT MORE OF THE SEA PORT
PARCELS LIKE THE OMNI HOTEL
THEY'RE STARTING TO BUILD IN THE
SEA PORT.

THAT IS TAXABLE UNDER CHAPTER
59.

I DON'T KNOW IF IT'S OFFSET BY
WHAT IS PAID ON THE 59 TAX.

>> AND THE SHOPS IN THE
TERMINALS ARE TAXED THEY'RE
REVENUE GENERATING.

>> NO, THEY ARE NOT.
NO.

>> REALLY.

UNLIKE THE COLONELS AND
UNIVERSITIES IF THEY HAVE A
REVENUE GENERATING ENTITY THEY
HAVE TO PAY THE TYPICAL
COMMERCIAL TAX RATE.

>> RIGHT.

>> IT'S THE DIFFERENCE IN THE
EXCEPTION MASS PORT IS A QUASI
PUBLIC AGENCY.

>> IS IT VOLUNTARY OR A FORMULA?
HOW IS THAT ARRIVED AT?

>> I'M NOT FAMILIAR WITH THE
CONTRACT.

WHAT IS IN PLACE WITH MASS PORT.
I'M NOT SURE.

>> OKAY.

ALRIGHT.

LAST QUESTION FROM ME.

THE ELDERLY EXEMPTION, RIGHT.

DO YOU HAVE A NUMBER OF HOW MANY
ELDERLY ACTUALLY ARE ELIGIBLE OR

ACTUALLY PARTICIPATE IN THE ELDERLY EXEMPTION.

I KNOW THEY HAVE TO BE CERTIFIED EVERY YEAR.

>> YES, THEY DO.

>> I KNOW THAT HAS BEEN KIND OF A MATTER OF CONTENTION ON HOW WELL WE DO OUR OUTREACH TO PIGGY BACK ON COUNSELOR FLYNN AS THE VETERANS.

FOR THE ELDERLY YEAR IN AND YEAR OUT THEY HAVE TO SEND IN DOCUMENTATION TO REMAIN ELIGIBLE.

IS IT \$750?

>> YES.

WITH A POTENTIAL MATCH BY THE CITY FOR ANOTHER \$750.

>> I KNOW I HAVE GOTTEN LISTS IN THE PAST FROM PEOPLE IN THE DISTRICT.

WONDERING THE OUTREACH AND FOLLOW-UP THE DEPARTMENT IS ABLE TO DO WITH THE STAFF THAT YOU HAVE TO, YOU KNOW IF SOMEONE DOESN'T REAPPLY DOES ANYONE REACH OUT TO THEM?

>> SOMETIMES.

IT DEPENDS.

YOU KNOW IF IT'S SOMEONE.

WE SEE THIS ON THE DEFERRAL SIDE.

SOMEONE DEFERRING THEIR TAXES. WE HAVE SENT THEM TWO NOTICES. THAT'S THE TYPICAL PATTERN.

WE SEND TWO NOTICES IF WE DON'T HEAR BACK FROM SOMEONE.

WE HAVE REACHED OUT ON THE OCCASIONS.

SOMETIMES WE HAVE PERSONAL RELATIONSHIPS WITH THE TAGS PAIRS.

THEY COME IN.

WE KNOW THEM BECAUSE THEY HAVE APPLIED FOR SO LONG.

THOSE WE CERTAINLY DO REACH OUT. TO I DON'T HAVE THE NUMBERS OF HOW MANY, HOW MANY PERSONAL EXEMPTIONS FOR ELDERLY WE HAVE GRANTED BUT I CAN FIND THAT OUT.

>> I KNOW IF YOU DON'T HAVE IT OFF THE TOP OF YOUR HEAD.

DO YOU KNOW WHAT THE, THE INCOME REQUIREMENT IS.

IS IT LIKE A OTHER THOUSAND FOR
A COUPLE.

35, SOMETHING LIKE THAT.

>> IT DEPENDS ON WHICH EXEMPTS
IT IS.

FOR THE 17D IT'S, YOU HAVE TO
REACH THE AGE OF 70.

THE WHOLE STATE VALUE OF THE
PROPERTY VALUE NOT EXCEEDING
\$40,000.

THEN LET'S SEE THE 41C IS 40,000
SINGLE AND 55,000 IS MARRIED.

>> WHEN IS THE LAST TIME THAT
WAS UPDATED.

THE 40,000?

>> I LOOKED AT THIS BECAUSE WE
HAVE HAD DISCUSSIONS WITH THE
CFOs OFFICE ABOUT YOU KNOW
WHAT WE CAN DO TO INCREASE THIS.
I BELIEVE THE 41C HASN'T BEEN
ADJUSTED SINCE 2004.

CERTAINLY INFLATION HAS BEEN
MOVING SINCE THEN.

SO, WHAT WE HAVE BEEN TALKING
ABOUT IS GOING, I BELIEVE WE
WOULD HAVE TO GO TO THE STATE IN
ORDER TO --

>> PETITION.

>> YES IN ORDER TO ADJUST THAT
AND TIE IT.

WE WOULD LIKE TO TIE IT TO A CPI
INDEX TO ALLOW IT TO MOVE EVERY
YEAR AS INFLATION MOVES.

>> YES.

THAT'S 15 YEARS SINCE THE LAST
ADJUSTMENT.

CERTAINLY OUR PROPERTY VALUES
ALONE HAVE GONE UP EXTREMELY
HIGH I THINK WE NEED TO LOOK AT.
THAT.

>> COUNSELOR ESSAIBI-GEORGE.

>> NO, THANK YOU.

>> COUNSELOR FLYNN.

>> WE HAVE BEEN JOINED BY
COUNSELOR EDWARDS.
COUNSELOR EDWARDS.

>> HI, THANK YOU SO MUCH.

I WANTED TO FOLLOW-UP ON A
COUPLE OF FRONT OF QUESTIONS.
FIRST I WAS LOOKING TO GET AN
UPDATE ON THE BACK TAX.
THE ORDINANCE WE PASSED LAST
YEAR THAT WAS FOR THE TAX
ARREARS, SPECIAL CLASS OF

SENIORS.

I WONDER HOW THAT IS GOING OR
THE PREPARATION IS BEING SET UP.

>> SO, I CAN SPEAK A LITTLE TO
IT THAT'S MORE OF A COLLECTING
ISSUE.

THEY'RE THE ONES THAT PUT THE
LIEN ON THE PROPERTY.

CON TACK PEOPLE ABOUT
COLLECTIONS.

AT THIS POINT WE HAVE BEEN DOING
SOME DATA ANALYSIS OF WHO IS IN
THE POOL THAT OWES BACK TAXES,
GETTING THE RESIDENTIAL
EXEMPTION, IS NOT A LLC OR
CORPORATION, ALSO RECEIVING
PERSONAL EXEMPTIONS.

THE DIFFICULT PART OF THE
ANALYSIS IS DETERMINING WHO
MEETS THE AGE REQUIREMENTS.
WHO MEETS THE INCOME REQUIREMENT
RIGHT NOW.

I THINK WHAT WE HOPE TO DO IS
USE SOME SENSE OF DATA OR VOTING
DATA TO LOOK AT AGE
REQUIREMENTS.

AT THE VERY LEAST WE THINK THE
POOL OF PEOPLE WE WOULD CONTACT
WOULD BE THOSE WITH RESIDENTIAL
EXEMPTION.

THEY WOULD MEET THE 11 CRITERIA.
WE HAVE BEEN HAVING MEETINGS.
I HAVE BEEN AWAY THE LAST COUPLE
OF WEEKS.

THERE WAS ONE THAT TOOK PLACE
WHEN I WAS AWAY.

THERE SOOT ONE ON FRIDAY,
INTERNAL MEETINGS BETWEEN
COLLECTING, LAW DEPARTMENT AND
ASSESSING.

>> JUST TO MAKE SURE WE ARE
COMPLIANT NOW WITH THE, WITH
OUR, WITH OUR MULTI LINGUAL
NOTICES GOING OUT TO FOLKS.

>> I THINK THERE WAS A
COLLECTING ISSUE.

I BELIEVE THEY ARE.

THAT'S NOT REALLY, THAT'S NOT
UNDER MY PREVIEW.

>> WE WILL FOLLOW-UP.

I KNOW ONE OF MY COLLEAGUES
TALKED ABOUT RENT CONTROL
IMPACTING THE VALUE OF CITY
PROPERTY.

IS -- HOW MUCH OF THE CITY
PROPERTY IS UNDER RENT CONTROL
UNDER DEED RESTRICTIONS.

>> I DO NOT KNOW OFF THE TOP OF
MY HEAD.

I WOULD SAY THOSE ARE STILL
MOVING EVERY YEAR BASED ON THE
DEED RESTRICTIONS.

I DON'T KNOW OFF THE TOP OF MY
HEAD.

>> RENT CONTROL DOES ALLOW FOR
INCREASES AS WELL AS THE DEED
RESTRICTION PROPERTIES.

MY UNDERSTANDING IS A MAJORITY
OF OUR RESIDENTIAL PROPERTIES WE
DO HAVE ARE TO A EXTENT TKOED
RESTRICTED.

I WANT TO MAKE SURE WHEN WE TALK
ABOUT RENT CONTROL IMPACTING US
WE ARE ALSO TALKING ABOUT OR
YOU'RE INCLUDED IN THE ANALYSIS
THE ALREADY RENT CONTROL
RESTRICTED UNITS WE HAVE IN OUR
PORTFOLIO.

>> SO, THEY ARE PAYING PROPERTY
TAXES IS THAT WHAT YOU'RE
GETTING AT.

>> YES.

>> I WOULD SAY THEY'RE DEED
RESTRICTED.

THEY'RE PAYING PROPERTY TAXES.
IT'S PROPORTIONAL TO THE DEED
RESTRICTION.

I WOULD SAY THE DANGER IS WE
HAVE AN OVER ALL LEVY THAT MUST
BE MET.

OUR LEVY GOES UP BY TWO AND A
HALF PERCENT EVERY YEAR PLUS NEW
GROWTH.

THE LEVY WILL GO UP FROM LAST
YEAR.

THAT MONEY HAS TO BE PAID.

IF IT'S NOT PAID BY THE TKOED
RESTRICTED UNIT IT WILL BE PAID
BY THE MARKET UNIT.

>> I JUST WANT TO MAKE SURE THE
ANALYSIS, GO IN AND UNDER EVEN
THE CONCEPT AS WE TALK AS A CITY
MAYBE DO A DEEPER DIVE ON THE
IMPACT OF RENT CONTROL OF CITY
PROPERTIES RATHER THAN JUST SAY
IT WILL HURT THE VALUE OF THEM.
YOU WERE TALKING ABOUT MASS
PORT PILOTS.

I'M SORRY I CAME IN THE MIDDLE
OF THAT.
JUST, IF YOU CAN RUN THE
NUMBERS.
HOW MUCH WE HAVE FOR PILOT MASS
PORT.

>> 2018 WAS 18 MILLION.
PAYMENTS RECEIVED FROM
2012-2018, 126,488,000 THE \$49.

>> SO WE'RE GETTING 18 MILLION
TOTAL.

I THOUGHT WE HAD THAT FOR EAST
BOSTON.

I THOUGHT THERE --

>> MASS PORT PROPERTIES THAT ARE
WITHIN THE COMMONWEALTH FLATS,
SEAPORT ARE TAXABLE AND ANY MASS
PORT PROPERTIES THAT WERE
TAXABLE PRIOR TO ACQUIRING THEM
ARE ALSO TAXABLE UNDER CHAPTER
59 LIKE THE AUTO PORT.

>> WITH REGARDS TO THE MASS PORT
PILOT IS THAT NEGOTIATION STILL
GOING ON.

>> I'M NOT INVOLVED IN THAT.
I CAN'T SPEAK TO IT.

>> OKAY.

IN TERMS OF THE OTHER PILOT.
I KNOW MY COLLEAGUE BROUGHT UP
PILOT PAYMENTS IN GENERAL.

ANY NEGOTIATION OR TRYING TO
WORK WITH THE SCHOOLS ON THE
COMMUNITY BENEFITS.

HELPING OUT, I KNOW THE CASH
PAYMENTS MAYBE HARDER TO
ENFORCE.

IS THIS A FOLLOW-UP ON SETTING
OR COMING TOGETHER WITH
COMMUNITY TO HELP A SIGN THE
BENEFITS.

>> SO, KC IS THE DIRECTOR OF THE
PILOTS WORKING IN THE MAYOR'S
OFFICE.

SHE HAS BEEN ACTIVELY WORKING
WITH THE PILOTS ON THEIR
COMMUNITY BENEFITS PIECE.

I KNOW ONE PARTICULAR WAS
ATRIUS, LAST YEAR DIDN'T PROVIDE
COMMUNITY BENEFITS BECAUSE OF
THE NATURE OF THE ORGANIZATION.
THEY'RE NOT ATYPICAL HOSPITAL
REQUIRED BY THE STATE TO HAVE A
CERTAIN LEVEL OF COMMUNITY
BENEFITS.

THEY REACHED OUT ON THEIR OWN ACCORD AND SAID THEY WOULD LOVE TO WORK WITH BPS ON BEHAVIORAL TRAINING FOR TEACHERS AND PROVIDING YOU KNOW HELP FOR THEM ON BEHAVIORAL ISSUES.

SO, I KNOW SHE IS FACILITATING THAT NOW BETWEEN BPS AND ATRIUS. GOING TO BPS AND ASKING WHAT THEY'RE LOOKING FOR AND ATRIUS REVIEWING.

>> WITH REGARDS TO THE ASSESSMENT.

I RECALL IN THE PRIVATE SESSION THERE SEEMED TO BE NO WILLINGNESS, CORRECT ME IF I'M WRONG, ABOUT ASSESSING OR HONEST TO UPDATE THE NUMBERS ON THE PROPERTIES THAT ARE CURRENTLY, THAT THE NON PROFITS AND THAT THE UNIVERSITIES.

HAVE WE'RE AT 2012 MEMBERS. TELL ME WHY WE WON'T GET TO OR UPDATED 2019 CURRENT NUMBERS FOR THE ACTUAL ASSESSED VALUE.

>> IT'S A HUGE LIST FOR US TO GO OUT AND RECOLLECT THAT.

WE'RE CURRENTLY DOING A CAMA CONVERSION.

THAT IS TO COLLECT THE 2-POINT3000000000 IN TAXABLE VALUE THE FOCUS FOR THE DEPARTMENT.

WE'RE MOVING INTO A REVAL FOR FISCAL 2021.

>> I THINK WHAT WAS PROPOSED WAS WORKING WITH COMMUNITY GROUPS TO HELP WITH THE LIST.

>> I KNOW YOU PROPOSED IT. THAT'S NOT NECESSARILY SOMETHING THAT I WOULD BE INTERESTED IN OR I THINK THE DEPARTMENT WOULD BE INTERESTED.

IN I THINK THAT OPENED UP A LOT OF AVENUES.

IF WE HAVE UNTRAINED PEOPLE DOING ASSESSMENTS.

THEN WE'RE SENDING OUT PILOT PAYMENTS ON DIFFERENT FROM THE PEOPLE WHO ARE NORMALLY DOING THE --

>> I THINK THAT'S FURTHER DOWN THE ROAD THEN I HOPED TO PROPOSE.

AT THE BARE MINIMUM YOU WOULD BE
OPEN TO THE IDEA IF THE PUSH
BACK IS IT'S A BIGGER LIFT THEN
FIGURE OUT WHAT HANDS NEED TO BE
AT THE TABLE TO HELP THAT
HAPPEN.

THAT'S ALL.

ULTIMATELY I DON'T THINK IT'S
GOOD ENOUGH, IT'S NOT
SATISFACTORY TO SAY IT'S TOO
MUCH OF A LIFT.

NO WE WON'T ENTERTAIN ANOTHER
IDEA OF GETTING TO.

THAT WE WOULD RATHER HAVE STATUS
THAT IS LATE OR NOT ACCURATE
THEN TO SIMPLY TRY TO GET
ACCURATE DATA UP FOR THE PUBLIC.

>> I WOULD NOT SAY THE DATA IS
NOT ACCURATE --

>> IT'S NOT CURRENT.

>> IT'S ACCURATE THROUGH 2011.

>> EXCUSE ME.

IT'S OUTDATED.

>> THE AGREEMENT WAS IT'S A FIVE
YEAR RAMP UP ON THAT.

SO I THINK THE OTHER THING IS
YOU KNOW THE CASH PAYMENTS ARE
\$33.6 MILLION.

WHICH IS NINE TENTHS OF ONE
PERCENT OF WHAT WE COLLECT ON
THE TAXABLE SIDE.

HONESTLY --

>> I UNDERSTAND THE
PRIORITIES --

[INAUDIBLE]

>> PLEASE LET ME FINISH.

>> YOU HAVE A DIFFERENT PRIORITY --

[INAUDIBLE]

>> A BRIEF RECESS.

>> CAN YOU LET HER FINISH.

>> BACK IN SESSION.

YOU WANT TO FINISH YOUR ANSWER.

>> IN ADDITION WE HAVE CAMA
CONVERSION THAT HAS BEEN THREE
YEARS IN THE PLANNING.

WE ARE BEGINNING THE SECOND
PHASE IN ADDITION TO THE REVALVE
WE HAVE COMING UP FOR FISCAL
YEAR 21.

>> DO VIA DIGS AL TIME NOW.

>> I WILL GIVE YOU MORE TIME
NOW.

>> AS BRIEF AS POSSIBLE I WILL

WALK AWAY UNDERSTANDING YES OR

NOT IT'S JUST NOT A PRIORITY TO
HAVE THE UPDATED NUMBERS.

>> IT IS NOT.

I DO NOT THINK THE PEOPLE WILL
PAY MORE --

>> I TRIED MY BEST TO BE
EFFICIENT.

IT'S NOT A PRIORITY.

>> NO.

>> EVEN IF PEOPLE ARE WILLING TO
HELP YOU WOULD, YOU ARE
REJECTING.

THAT.

>> I AM UNCLEAR WHAT PEOPLE
WOULD BE HELPING.

>> WHAT I AM OFFERING BECAUSE
YOU HAD PUSHED BACK SAYING IT
WAS A MATTER OF THE AMOUNT OF
WORK.

IT WAS A LOT OF WORK.

SO, YOU ARE NOT OPEN TO AT LEAST
HAVING PEOPLE TRAINED OR
SOMEWHAT TRAINED IN THE
COMMUNITY HELP WITH THAT TO MAKE
SURE WE GET THE UPDATED NUMBERS.

>> I WANT TO CLEAR.

SOMEONE WHO DOESN'T WORK FOR THE
DEPARTMENT.

DOESN'T WORK FOR THE CITY.

WE WOULD SPEND TIME TRAINING TO
BE ABLE TO GO OUT AND ASSESS
PROPERTY.

TYPICAL ASSESSOR WITH NO
EXPERIENCE, IT'S A TWO YEAR
TRAINING PERIOD FOR US TO ACCEPT
THEIR WORK AND GO TO THE
DEPARTMENT OF REVENUE --

>> IS THE DEPARTMENT UNIONIZED?

>> IT IS.

>> THAT IS A PROBLEM TOO.

I AM JUST SAYING.

>> WOULD YOU BE OPEN TO US
GETTING OUTSIDE CONSULTANTS OR
INDIVIDUALS TO COME.

OBVIOUSLY I'M NOT SATISFIED.

>> CAN WE MOVE ON?

>> I DON'T HAVE A CHOICE.

>> OKAY.

ANYBODY ELSE?

>> THANK YOU.

GAIL, THANK YOU.

YOUR TEAM, YOU COLLECT 70% OF
ALL OF THE REVENUE THAT WE RUN
OUR CITY WITH.

IT'S VERY IMPORTANT.
ONE WRAP UP.
WHAT IS OUR COLLECTION RATE.
>> SO I THINK THAT'S MORE IN THE
COLLECTION WHEEL HOUSE.
I CAN SAY FROM TALKING TO PEOPLE
IN COLLECTION, 99%.
>> THANK YOU.
THIS HEARING IS ADJOURNED.
>> THANK YOU.