

;;;BCC A 11AM-1PM 180517

>> MY NAME IS MARK CIOMMO,
CHAIRMAN OF WAYS AND MEANS AND
CITY COUNCILOR.
TODAY IS THURSDAY, MAY 17th.
WE ARE HERE WITH OUR GOOD
FRIENDS FROM THE BOSTON PUBLIC
HEALTH COMMISSION TO DISCUSS
HOMELESS SERVICES AND RECOVERY
SERVICES, THROUGH THE BOSTON
PUBLIC HEALTH COMMISSION.
I WOULD LIKE TO REMIND FOLKS
THIS IS A PUBLIC HEARING.
IT IS BEING BROADCAST AND
RECORDED ON RCN, CHANNEL 82,
COMCAST CHANNEL 8, VERIZON 64
AND STREAMED AT BOSTON.GOV/CITY
COUNCIL-TV.
I WOULD LIKE TO ASK THE FOLKS IN
THE CHAMBER TO SILENCE THEIR
DEVICES.
AT THE CONCLUSION OF THE
DEPARTMENTAL PRESENTATION AND
QUESTIONS FROM MY COLLEAGUES, WE
WILL TAKE PUBLIC SYSTEM.
THERE'S A SIGN-IN SHEET TO MY
LEFT BY THE DOOR.
WE ASK THAT YOU STATE YOUR NAME,
AFFILIATION, RESIDENCE AND
PLEASE MARK THE BOX YES IF YOU
WISH TO TESTIFY.
WE STILL HAVE SEVERAL WEEKS
REMAINING IN THE BUDGET REVIEW.
WE ASK ALL OF OUR CONSTITUENTS
AND RESIDENTS IN THE CITY OF
BOSTON IF THEY WOULD LIKE TO
PARTICIPANT.
YOU CAN EMAIL THE COMMITTEE AT C
CC.WM@BOSTON.GOV.
YOU CAN SEND MAIL TO US AT
BOSTON CITY HALL, 1 CITY HALL
PLAZA, BOSTON MASSACHUSETTS,
0201, CARE OF THE COMMITTEE ON
WEES AND MEANS.
YOU CAN ALSO ATTEND A HEARING ON
JUNE 5th BETWEEN THE HOURS OF
2:00 P.M. AND 6:00 P.M. OR AFTER
IF WE HAVE MANY PEOPLE WHERE WE
WILL JUST HAVE PUBLIC TESTIMONY
ON ANY ASPECT OF THE FY-19
BUDGET.
THIS IS TALKING TO ME.

I'D LIKE TO READ THE DOCKET INTO THE RECORD, 0559 THROUGH 0563. ORDER FOR THE FISCAL YEAR '19 OPERATING BUDGET INCLUDING ANNUAL APPROPRIATIONS FOR DEPARTMENTAL OPERATIONS, ANNUAL APPROPRIATION FOR THE SCHOOL DEPARTMENT.

APPROPRIATION FOR OTHER POST EMPLOYMENT BENEFITS;
APPROPRIATION FOR CERTAIN TRANSPORTATION AND PUBLIC REALM IMPROVEMENT AND APPROPRIATION FOR CERTAIN PARK M.
AND DOCKET 0564 AND 0565, CAPITAL BUDGET APPROPRIATIONS INCLUDING LONE ORDERS AND LEASE AND PURCHASE AGREEMENTS.

I'D LIKE TO WELCOME DR. WHOOP AND -- FOR YOUR PRESENTATION.
>> THANK YOU COUNSELOR FOR -- AND ALL OF YOUR COLLEAGUES ON THE COUNSEL FOR HOSTING THE COMMISSION AT OUR HEARING THIS MORNING.

FOR THE RECORD MY NAME IS MONICA VALDEZ LUPI AND I'M EXECUTIVE DIRECTOR OF THE BOSTON PUBLIC HEALTH COMMISSION AND I'M JOWND BY OUR DIRECTOR OF ADMINISTRATION AND FINANCE GRACE CONNOLLY AND THE DIRECTOR OF THE MAYOR'S OFFICE OF RECOVERY SERVICES.

AS YOU MENTIONED THIS MORNING WE'RE GOING TO GO OVER THE ACCOMPLISHMENTS AND FUTURE INITIATIVES FROM OUR RECOVERY SERVICES AND HOMELESS SERVICES BUREAU.

GOOD MORNING.

>> THE CITY HAS A REALLY STRONG SYSTEM OF CARE FOR INDIVIDUAL, FAMILIES AND COMMUNITIES THAT HAVE BEEN AFFECTED BY DISORDERS AND THIS CONTINUOUS CARE IS COMPLEX.

WE WORK HARD TO MAKE SURE THAT THE SYSTEM IS AS EASY TO NAVIGATE AS POSSIBLE FOR THOSE THAT NEED OUR SUPPORT.
WE HAVE AN EXCELLENT PARTNERSHIP WITH THE NETWORK OF COMMUNITY-BASED PROVIDERS

THROUGHOUT THE CITIES AND THROUGH THIS PARTNERSHIP WE'RE ABLE TO OFFER PROGRAMS AND RESOURCES AIMED AT PREVENTING ADDICTIONS AND SUPPORTING THE TREATMENT AND RECOVERY OF THOSE IMPACTED BY SUBSTANCE ABUSE DISORDERS.

WE ALSO PROVIDE A RANGE OF SERVICES TO ADDRESS HOMELESSNESS INCLUDING EMERGENCY SHELTER, CAREER COUNSELING AND TRANSITIONAL AND HOUSING SUPPORT SERVICES ALONG WITH, AGAIN, THROUGH THE COMMISSION AND ALONG WITH THE NETWORK OF PROVIDERS. THE COLLABORATION BETWEEN BOTH OF THESE BUREAUS ENSURES THAT WE'RE ABLE TO COORDINATE IN A WAY THAT WE OFFER HIGH QUALITY CRITICAL SERVICES TO VULNERABLE POPULATIONS.

IN THIS SLIDE THERE'S A SLIDE THOUGH THE THOSE WHERE THE TWO BUREAUS SIT WITHIN THE ORGANIZATIONAL STRUCTURE. THE BUREAU RECOVERY SERVICES WORKS CLOSELY WITH JEN TRACY WHO LEADS THE MAYOR'S OFF RECOVERY SERVICES TO ENSURE THE PROGRAMMING AND THE RESOURCES THAT WE OFFER ARE COMPREHENSIVE AND SUPPORT PREVENTION TREATMENT RECOVERY AND LONG TERM SUPPORT SERVICES.

THE BUREAU OF HOMELESS SERVICES WORKS WITH A NETWORK OF SHELTERS FOR THE CITY TO PROVIDE TRIAGE SERVICES AND LINKS TO HELP BREAK THE CYCLE OF HOMELESSNESS.

WHAT I WOULD LIKE TO ENSURE IS THAT YOU TAKE AWAY FROM OUR PRESENTATION AND THE DISCUSSION THIS MORNING IS THAT THERE'S A CONTINUUM OF CARE AND THE CHALLENGES BETWEEN HOMELESS AND ADDICTION ARE INTERTWINED. THROUGH THESE TWO BUREAUS WE WORK VERY COLLABORATIVELY TO ENGAGE OUR COMMUNITIES AND GUEST AND CLIENTS, ENGAGE THE PROVIDER COMMUNITY AND TRANSITION OUR GUESTS AND CLIENTS TO SAFE SUPPORTING HOUSING AND LONG-TERM

RECOVERY.

WE ARE OFFERING YOU JUST A SNAPSHOT OFFERED BY THE SERVICE BUREAU AND TWO THAT I WOULD LIKE TO HIGHLIGHT THAT WOULDN'T HAVE BEEN POSSIBLE WITHOUT FY18 AND SUPPORT FOR MAYOR WALSH.

FIRST THE PASS PROGRAM WAS ABLE TO EXTEND WALK IN HOURS ON OPERATION OF WEEK NIGHTS AND WEEKENDS TO REMAIN OPEN UNTIL 7 :00 P.M. ON WEEK DAYS AND 8:00 TO 4:00 ON WEEKENDS.

THE MOBILE SHARP TEAM EXPANDED FROM 2 TO 4FTE TO COVER WEEKEND AND EVENING HOURS.

THE TEAM HIRED THE ADDITIONAL TWO FTE AND EXPANDED COVERAGE TO 7:00 P.M. SEVEN DAYS A WEEK AND FOR FY18 TO DATE THE MOBILE SHARPS TEAM HAS COLLECTED OVER 29,000 SHARPS.

IN THIS SLIDE WE HIGHLIGHT SOME OF OUR YOUTH PREVENTION SEVERITIES IF THE COMMISSION IN COLLABORATION WITH THE MAYOR'S OFFICE OF RECOVERY SERVICES.

THROUGH THE LEADERSHIP WE WERE ABLE TO PARTNER WITH BLUE CROSS BLUE SHIELD OF MASSACHUSETTS TO CONDUCT THE CITY OF BOSTON'S FIRST EVER CITY OF BOSTON STRATEGIC PLANNING PROCESS.

WE WERE ALSO THROUGH THIS PROCESS ABLE TO ASSESS THE CAPACITY OF THE EXISTING YOUTH ADDICTION SERVICES AND IDENTIFY GAPS AND MAKE RECOMMENDATIONS. THIS REPORT AND THE RECOMMENDATIONS ARE IN THE FINAL STAGES AT THIS POINT.

WE HAVE ALSO THROUGH OUR YOUTH PREVENTION EFFORTS BEEN ABLE TO COLLABORATE WITH 320 COMMUNITY PARTNERS TO SET PRESCRIPTION DRUG MISUSE AND ALCOHOL MISUSE AMONG OUR YOUNG PEOPLE AND OVER 200 YOUTH PARTICIPATED IN OUR PLANNING ACTIVITIES.

I KNOW THAT WE'VE WORKED WITH BOTH THE CITY COUNCIL AND OBVIOUSLY GENERAL AND THE MAYOR HAS BEEN AROUND OUR ENGAGEMENT CENTER.

IF YOU HAVEN'T VISITED IT BEFORE
, IT I WORK YOU DO COME BY
AND SEE WELCOME DROP IN CENTER
AND FOR INDIVIDUALS RECEIVING
RECEIVERSES IN THE NEW MARKET
NEIGHBORHOOD.

WE OPENED IT AS A SIX MONTH
PILOT AND I WANTED TO SHARE SOME
OF SOUR LEARNING IN THIS FIRST
PHASE.

AS I MENTIONED.

TO CONNECT TO THE DIFFERENT HOME
LESS AND RECOVERY SERVICES
OFFERED BY THE CITY AND PARTNERS
AND SPEND TIME IN A LOW
THRESHOLD ATMOSPHERE.

THREE PRIMARY GOALS INCLUDED TO
IMPROVE QUALITY THE LIFE FOR
INDIVIDUALS EXPERIENCING HOME
LESSNESS AND ADDICTION,
SECOND IMPROVE QUALITY THE LIFE
FOR AREA RESIDENTS AND THIRD TO
IMPROVE COLLABORATION WITH AREA
LAW ENFORCEMENT AND FIRST
RESPONDERS.

DIFFERENT COMFORT ITEMS THAT ARE
OFFERED THROUGH THE CENTER
INCLUDING PORTABLE TOILETS AND
THE NEIL ADDED SHOWER SPACE,
WATER, COFFEE AND LIGHT SNACKS.
WE ALSO HAVE INCREASED AND
INCLUDED RECREATIONAL SPACE BOTH
IN DOORS AND OUTDOORS TO
FACILITY SOCIALIZATION, ACCESS
TO TV, PHONE CHARGERS, A QUIET
SPACE STORE READING WITH BOOKS
THAT HAVE BEEN DONATED BY
PARTNERS AT THE WOULD HAVE BEEN
PUBLIC LIBRARY AND WORKSTATIONS
WHICH ALLOW THE GUESTS REVISIT
ING SOUR CLIENTS TO
ACCESS EMAIL, LOOK AT JOB AND
WORK ON JOB APPLICATIONS AND SET
UP MEETINGS WITH HOUSING
ADVOCATES.

PROGRAM STATUE THAT THE
COMMISSION ROTATE THROUGH AND
OFFER SUPPORT IN NAVIGATING
THESE DIFFERENT SYSTEMS.

WE ALSO WORK WITH BOSTON HEALTH
CARE FOR THE HOMELESS TO PROVIDE
DAILY NURSING SERVICES FROM 8:00
TO CATEGORY FOUR P.M. AND
ALLOWING INDIVIDUALS TO MAKE

HEALTH CARE APPOINTMENTS AND RECEIVE ROUTINE MEDICAL CARE AS NEEDED.

ACUTE PATIENTS ARE TRIAGED TO THE HEALTH CARE FOR THE HOMELESS MAIN OUTPATIENT CENTER WITH ASSISTANCE FROM OUR STAFF.

WE COLLECT METRICS ON HOW WE'RE DOING IN TERMS OF THE SERVICES WE OFFER AND WE'RE IN THE PROCESS OF DEVELOPING A QUALITATIVE EVALUATION OF THE SPACE IN COLLABORATION WITH THE MAYOR'S OFFICE OF NEW URBAN MECHANICS AND WE'RE PLEASED -- TO SUPPORT THIS EFFORT WHILE WE PLAN FOR FUTURE PERMANENT STRUCTURE.

ON THIS SLIDE WE WANTED TO HIGHLIGHT SOME OF THE WORK AGAIN BY OUR OUTREACH TEAMS THAT FALL UNDER RECOVERY SERVICES.

JUST AS A REMINDER THESE TEAMS ARE CREATED THROUGH THE INVESTMENT OF MAYOR WALSH IN OUR BUDGET SO THESE TEAMS ARE OUT ON THE STREETS SEVEN DAYS A WEEK CANVASSING OUR NEIGHBORHOOD AND OFFERING GUIDANCE TO PEOPLE IN NEED OF RECOVERY AND HOMELESS SERVICES, POINT THEM IN THE RIGHT DIRECTION, IF THEY'RE SEEKING SHELTER SERVICES, ORER RECOVERY TREATMENT SUPPORT SERVICES AND WE MAKE SURE THE TEAMS ARE TRAINED ON HOW TO LINK INDIVIDUALS WITH THE MAYOR'S VIEW ON RECOVERY HOTLINE.

OUR TEAM IS AN AMAZING TEAM. THEY KNOW EVERYONE WHO IS ON THE STREET CAN THEY WORK REALLY HARD TO DEVELOP A RELATIONSHIP WITH INDIVIDUALS SO THAT WE CAN MEET THEM WHERE THEY ARE AND THAT IS REALLY IMPORTANT FOR THE CLIENTS THAT WE'RE SEVERING.

THE OUTREACH TEAMS PROVIDE INDIVIDUAL SUPPORT AND CAPACITY IN PICKING UP SYRINGES THEY MIGHT FIND AND DO A LOT OF WORK ENGAGING WITH NEIGHBORHOOD BUSINESS LEAD EXERCISE PROVIDERS TO HEAR HOW THEY CAN SUPPORT THE WORK THEY'RE DOING IN OUR

COMMUNITIES.

THIS SLIGHT FOCUSES ON THE HOME
LESS SERVICES BUREAU.

AS I MENTIONED THERE ARE A
VARIETY OF PROGRAMS THAT FALL
UNDERS THIS BUREAU.

THEY PROVIDE SERVICES RELATE TO
DO OBVIOUSLY EMERGENCY SHELTER,
HEALTH AND BEHAVIORAL HEALTH
SERVICES, JOB READINESS TRAINING
, SUBSTANCE ABUSE
TREATMENT, RECOVERY SUPPORT AND
RAPID REHOUSING.

LAST YEAR THE BUREAU PROVIDED
EMERGENCY SHELTER TO
APPROXIMATELY 741 MEN AND WOMEN
EACH KNIGHT WHICH WAS A 13
PERCENT INCREASE OVER 2017.
WE WORKED WITH AREA SHELTERS
WHICH INCLUDED PINE STREET,
PILGRIM SHELTER, NIGHT CENTER,
BOSTON RESCUE AND SAINT
PRACTICABLE SIS HOUSE TO ENSURE
EVERY PERSON SEEKING SHELTER HAD
A PLACE TO STAY.

THE WOMEN'S SHELTER ON SOUTH
HAMPTON, THE MEN'S SHELTER,
PROVIDED HELP DURING THE CLOSURE
OF THE OTHER SHELTER IN DECEMBER
LAST YEAR AND HELPED RESPOND SO
THE CAPACITY PROBLEMS IN THE WE
SAW OCCURRING THAT EXTREMELY
COLD STRETCH OF WEATHER THAT WE
EXPERIENCED.

THIS YEAR THE BUREAU SUPPORTED
OVER 215 INDIVIDUALS IN HOUSING
SEARCH AND STABILIZATION
SERVICES THROUGH STRUCTURED CASE
MANAGEMENT AND THE BUREAU HAS
ALREADY PLACED 33 CLIENTS IN
PERMANENT HOUSING IN THE MONTH
OF APRIL, AND THAT REPRESENTS
THE HIGHEST NUMBER OF PLACEMENT
SO FAR IN 2018.

WE'RE PROUD OF THE RENOVATIONS
THAT WE HAVE BEEN ABLE TO DO AT
THE WOMEN'S SHELTER.

THEY BEGAN IN JANUARY AND
THEY'RE SLIGHTED TO BE FINISHED
BY JUNE NEXT MONTH.

ONCE YOU'RE FINISHED THE
COMMISSION CAN APPLY TO BECOME A
LICENSED SATELLITE MENTAL HEALTH
CLINIC WHICH IS THE FIRST STEP

WE NEED TO PROVIDE MENTAL HEALTH SERVICES AND THIS NEW OFFICE SPACE WILL PROVIDE A SAFE CONFIDENTIAL MEETING SPACE FOR OUR GUEST AND STAFF AND HELP INCREASE CASE MANAGEMENT SERVICES.

HEARING BACK FROM A GROUP -- A COMMUNITY ADVISORY GROUP OF FEMALE GUESTS, THEY ALSO TOLD US THAT I WOULD LIKE ALLOWANCE SPACE, A MORE SAFE DIGNIFIED SPACE SO STAY.

AND SO WE'RE CREATING ALLOWANCE SPACE AND DISPENSARY ON THE SECOND AND THIRD FLOOR FOR THE GUEST TO GAIN ACCESS TO TOILETRIES AS NEEDED.

THERE'S GOING TO BE IMPROVED NEW LIGHTING, FLOORS AND PAINTING INCLUDING THE DORM STORY TORE SPACE WHICH MAKES IT A MORE SAFE ENVIRONMENT FOR OUR WOMEN.

OBVIOUSLY NONE OF THE WORK FROM THE BUREAU WOULD BE POSSIBLE WITHOUT THE SUCCESSFUL PARTNERSHIPS AND RELATIONSHIP HE SAY THAT WE DEVELOPED WITH HEALTH CARE FOR THE HOMELESS, FRIENDS OF BOSTON HOMELESS, OTHER AREA SHELTERS AND OBVIOUSLY OUR PARTNERS UNDER CHIEF DILLON AND DMD AND JIM GREEN.

THESE COLLABORATIONS HAVE ADDED TO THE SUCCESS OF OUR PROGRAMS INCLUDING FRONT DOOR TRIAGE RAPID REHOUSING AND WORKFORCE DEVELOPMENT, AND THEY ALSO DO A LOT OF WORK INTERNAL TO WORK WITH AND LEVERAGE OTHER INTERNAL RESOURCES OF THE HEALTH COMMISSION THAT GUESTS AND CLIENTS CAN TAP INTO INCLUDING THOSE OFFERED THROUGH OUR RECOVERY SERVICES, THE MAYOR'S OFFICE RECOVERY SERVICES AND INFECTIOUS DISEASE BUREAU AND COMMUNITY INITIATIVES BUREAU, WITH THE RECOVERY SERVICES BUREAU WE'RE ABLE TO ADDRESS NEIGHBORHOOD ISSUES AND WE'RE ACTIVE MEMBERS OF THE CONSORTIUM TO LOOK AT IMPLEMENTING AND

IMPROVING CARE COORDINATION.
OF.

THERE THIS FINAL HIGHLIGHT WE
WANTED TO PROVIDE ACCESS TO
EMPLOYMENT INITIATIVE.
SINCE JULY LAST YEAR PARTNERS
HAVE BEEN MEETING MONTHLY TO
OPERATIONALIZE THE GRANT THAT WE
HAVE RECEIVED TO CREATE ACCESS
TO EMPLOYMENT NEXT WORK WHICH IS
A ONE STOP CAREER CENTER IN THE
CITY.

WE HAVE BEEN ABLE TO OBTAIN
STAFF AT THE ONE TOP EMPLOYMENT
CITY, THE STATE'S CAREER CENTER
DATABASE AND AS OF FEBRUARY THIS
YEAR WE HAVE ENROLLED AT A OF
OUR CLIENTS IN THE SYSTEM FOR
MEMBERS AND WE HAVE CREATED
ORIENTATION FOR OUR STAFF AND
FORMALIZED THE REFERRAL SYSTEM.
SO IN CLOSING I WANT TO THANK
MAYOR WALSH, COUNSELOR CIOMMO,
COUNSELOR WU, THE OFFICE OF
BUDGET MANAGEMENT TEAM FOR YOUR
CONTINUAL SUPPORT AND SERVICE
AND I WANT TO THAT OUR BOARD OF
HEALTH, WE JUST MET LAST NIGHT
FOR THEIR CONTINUING GUIDANCE
AND LEADERSHIP DURING THIS
PROCESS AND WE WOULD HAVE WORKED
CLOSELY WITH THE BOARD MEMBERS
IN PREPARING FOR THIS HEARING
AND PREPARING OUR FY '19 BUDGET
SUBMISSION.

OBVIOUSLY I WANT TO THANK JEN
FOR HER LEADERSHIP THROUGH THE
MAYOR'S OFF OF RECOVERY SERVICES
AND LOOK FORWARD TO WORKING WITH
THE COUNSELORS AS WE MOVE
FORWARD THROUGH THIS FISCAL YEAR
SO I WILL NOW TURN IT OVER TO
OUR DIRECTOR OF ADMINISTRATION
AND FINANCE IF THAT'S OK, TO
TALK THROUGH THE BUDGET OF THESE
TWO BUREAUS.

>> THANK YOU.

>> GOOD MORNING.

>> I'M DIRECTOR OF
ADMINISTRATION AND FINANCE FOR
THE PUBLIC HEALTH COMMISSION.
I'M GOING TO QUICKLY GIVE ON
OVERVIEW AS A WHOLE AND THEN THE
BUREAUS.

SO OUR PROPOSED TOTAL BUDGET FOR NEXT YEAR IS APPROXIMATELY \$171 MILLION WHICH INCLUDES APPROPRIATION OF 84.9 MILLION, EXTERNAL FUNDING OF 46.5 MILLION , AND REVENUE PRIMARILY FROM THIRD PARTY BILLING TOTALING THIRTY-SEVEN AND A HALF MILLION.

THIS IS AN INCREASE OF FIVE AND A HALF MILLION DOLLARS FROM THE CITY OF BOSTON.

1.5 RELATED TO FIXED COST, PENSION, HEALTH INSURANCE AND SUCH AND 3.8 RELATED TO INITIATIVES.

SO THIS INCLUDES THE NMGHT CENTER, YOUTH OUTREACH WORKERS, EMS AS WELL AS FUNDING:

>> AND WE'RE EXCITED ABOUT NEXT YEAR.

IN ADDITION TO THAT WE HAVE ALSO INCLUDED PROJECTS RELATED TO RECOVERY SERVICES AND HOMELESS SERVICES, ON RIVER STREET FOR OUR TRANSITIONS PROGRAM.: THE ENGAGEMENT CENTER, A NEW ELEVATOR THAT GOES HAND IN HAND WITH THE RENOVATIONS UNDER WAY AND GENERATOR FOR ONE 12 TO SUPPORT THE MEN'S SHELTER AND THE ENGAGEMENT CENTER.

AND THEN THESE ARE FOR THE POSSIBILITIES TO JUST GIVE MUCH BETTER SERVICES TO OUR CLIENTS. THE FTE'S, WE HAVE AN INCREASE OF 45FTE'S AND THE APPROPRIATION FUND ABOUT 924 OF OUR TOTAL APPROXIMATELY 1100FTE'S.

WE HAVE 38FTE'S INCREASING THIS YEAR FROM CITY FUNDS, 19 ARE DIRECTLY RELATED TO ENGAGEMENT CENTER.

14.4 TO RECOVERY SERVICES AND FIVE PUBLIC SAFETY OFFICERS THAT WE'RE ADDING TO ENSURE THAT THE ENGAGEMENT CENTER WORKS WITH THE HOMELESS SHELTER AND WE HAVE CONTENTIONS THERE TO PROTECT THE CLIENTS AND THE EMPLOYEES. THEN ALL OF OUR CAPITAL FUNDS TO SUPPORT THE PUBLIC HEALTH FUNCTION AND SUPPORTING HEALTH AND SAFETY OF THE RESIDENTS AND

WORKERS AND THE VISITORS IN
BOSTON.

THANK YOU.

SPHWHREFL AS YOU CAN SEE I HAVE
BEEN JOINED BY CITY COUNCIL AT
LARGE, MICHELLE WU AND SHE HAS
AN APPOINTMENT SO I'M GOING TO
LET YOU GO.

>> GOOD MORNING, EVERYONE.

THIS IS REALLY A LOT OF
WONDERFUL STUFF HAPPENING.

I WOFNEDDER IF IT'S POSSIBLE IF
WE COULD DIVE A LITTLE BIT MORE
INTO THE F FTE SO I -- I KNOW WE
TALK ABOUT EMS SEPARATELY AND
THEY'RE BEFORE US VERY OFTEN.
SO IN TERMS OF THE 1100FTE'S, I
SO HE ON ONE OF THE DOCUMENTS
866 INTERNAL AND 252 EXTERNAL.
COULD YOU GIVE A BREAKDOWN OF
HOW THAT FALLS BY DIVISION?

>> ABSOLUTELY.

JUST ONE MOMENT.

>> THE SERVICES BUREAU FOR FY19
THE PROPOSED TOTAL IS -- 70.93.
THE CURRENT FTE TOTAL IS 57.58.
SO THE NET INCREASE TO THE
BUREAU -- AND SO OVER ALL THAT'S
THE INCREASE FOR RECOVERY.
CHILD ADOLESCENT FAMILY HEALTH
WHICH WE WILL TALK ABOUT THIS
AFTERNOON, IS 97.63, FOR FY19
AND 96.84 ON INTERNAL SO THAT'S
AN INCREASE OF .79.
COMMUNITY INITIATIVES, 47.54 FOR
FY19.

48.96 FOR FY18.

THAT'S A SMALL DECREASE OF 1.42.
EMS IS 4 TO PROPOSED FOR 19 AND
400 FOR FY18.

HOMELESS SERVICES IS 71.72.

AND THAT'S THE SAME 18 AND 19.

AND INFECTIOUS DISEASE IS 22.09
FOR 19 AND 24.674 FOR 18.

AND THEN OUR PUBLIC SERVICE
SERVICE CENTERS ARE THE SAME FOR
BOTH YEARS AT 60.6.

THOSE ARE THE PRIMARY ACTIVITIES
THAT SUPPORT OUR PROGRAMS AND
THEN WE HAVE ADMINISTRATION FTE
FOR FY19, THAT'S 109.25 AND THAT
5FTE DIFFERENCE ARE THE PUBLIC
SAFETY OFFICERS TO HELP SUPPORT
THE ENGAGEMENT CENTER AND OUR

PROPERTY MANAGEMENT DEPARTMENT,
IT'S 22 FOR 18: SO OVERALL FOR
FY19 IT'S 922.75 AND 886.59.
SO THAT'S A DIFFERENCE OF 37.17
AND THOSE ARE THE INTERNAL FUND
ED FTE'S.
>> IT'S SLIGHTLY DIFFERENT FROM
-- I THINK WHAT WE HAVE --
IT SAYS FQ PROJECTED 826.4.
>> THERE'S A DIFFERENCE IN ONE
OF THE APPENDICES.
IT'S PAGE 43 OF OUR APPENDIX.
LARGER REASON I WAS ASKING, TO
SEE THE BREAK DOWN, Y'ALL HAVE
SO MANY DIFFERENT RELATED
DIFFERENT MISSIONS UNDER YOUR
UMBRELLA AND I WAS CURIOUS IN
TERMS OF THE OVERTIME AMOUNT
WHAT SOME OF THOSE WERE
ASSOCIATED WITH: I THINK
ADMINISTRATIVE OVER TIME WISE.
I THINK IT WAS -- LET'S SEE.
285,000, AND FY7, YEAR TO DATE
AND FY '18 IS 32 THOUSAND, AND
SO YOU'RE PROJECTING 81,000.
OVER TIME AND ADMINISTRATION.
SO WHAT DOES THAT PRIMARILY GO
TO OR WHICH IS IT JUST FROM THE
ADMINISTRATIVE DIVISION THAT YOU
DESCRIBED EARLIER OR DOES IT
COME --
>> IT'S PRIMARILY PUBLIC SAFETY.
THEY'RE THE ONLY PEOPLE IN THAT
BUCKET THAT HAVE -- THEY'RE
COVERING TIME OFF, ILLNESS, AND
AS WELL, WHEN WE HAVE UNEXPECTED
EVENTS THAT HAPPEN.
SO THAT'S PRIMARILY PUBLIC
SAFETY.
>> GOT IT.
OK.
>> THANK YOU.
AND THE OTHER PUCKETT OF
QUESTIONS I HAD, ONE AROUND YOUR
VENDORS THAT YOU HAD
RELATIONSHIPS WITH: AND IT
LOOKSES LIKE THE DOCUMENTS HERE
THAT YOU HAVE \$16.5 MILLION OF
CONTRACTS WITH NWBE, MINORITY
AND WOMEN OWNED BUSINESS
ENTERPRISES AND DOES THAT MAKE
UP ABOUT 50 PERCENT OF YOUR
CONTRACTS OR WE HAVE ANOTHER
APPENDIX THAT HAS ANOTHER --

THAT HAS \$33 MILLION IN EXTERNAL CONTRACTS.

I GUESS THE QUESTION IS HOW MANY OF YOUR DOLLARS THAT ARE GOING OUT INTO THE COMMUNITY ARE IN THIS NWBE WHICH SEEMS FAIRLY SIGNIFICANT?

>> LET ME JUST TAKE A MOMENT AND FIND THAT DATABASE.

>> COUNSELOR WOULD IT BE OK IF I GOT THAT DATA TO YOU.

>> I WANT TO MAKE SURE IING A AGGREGATE IT.

OUR LINE ITEM ISN'T NECESSARILY BROKEN DOWN -- I CAN GET THAT TO YOU.

>> IT SEEMS FROM LOOKING AT A LOT OF OTHER BUDGETS THIS YEAR AND IN PREVIOUS YEARS THAT Y'ALL ARE PUTTING SOME FOCUS ON THIS AND I WAS CURIOUS AS TO MR. YOU HAVE INTERNAL POLICIES AND PROCEDURES THAT FOCUS ON DIVERSITY OR HOW YOU'RE GETTING TO YOUR RESULTS.

>> WE YOU E. POSTED PROCUREMENT AND THERE'S A CATEGORY TO FOCUS ON EQUITABLE PRACTICES AND THIS IS GOING TO BE A KEY FOCUS FOR US IN THE COMING YEAR.

WE HAVE ALSO PULLED DOWN A REPORT FOR CONTRACTING FOR EQUITY THAT WE'RE GOING TO USE AT THE BASIS TO LEAD OUR POLICIES AND PROCEDURES TO MAKE SURE THAT WE'RE FOCUSING ON WOMEN OWNED BUSINESSES AND LOOKING AT VETERAN OWNED BUSINESSES FOCUSING MORE ON LOCALLY OWNED BUSINESSES AS WELL TO MAKE SURE THAT WE'RE USING OUR DOLLARS MORE EFFECTIVELY FOR THE SMALLER BUSINESS COMMUNITY.

>> COULD YOU SHARE WHEN YOU HAVE THAT POLICY?

I WOULD LOVE TO FIND WAYS IF THE COUNSEL CAN HELP ADAPT THAT FOR THE LARGER CITY, THE COUNSEL JUST PASS LAST YEAR OUR EQUITY AND OPPORTUNITY AND I THINK WE MAY INBEHIND IN WHAT YOU'RE DOING FOR US, TO RATION IT UP.

>> ABSOLUTELY.

THANK YOU.

>> AND FINALLY IN TERMS OF THE NEIGHBORHOOD TRAUMA TEAM IT LOOKS LIKE YOU'RE ADDING A FIVE TOTAL OR IT GOES FIVE TO SIX NOW AND --

>> IS IT A GEOGRAPHIC FOCUS, WHAT WAS THE DIRECTION FOR THAT NEW TEAM BE?

>> THAT'S RIGHT.

SO WE CURRENTLY HAVE FIVE IN AN FY19 RECEIVED ADDITIONAL RESOURCES AND THE PLAN IS TO GO FROM FIVE TO SIX.

AND WHAT WE KNOW FROM THE DATA THAT THE TRAUMA TEAMS COLLECTED THAT WE NEED AN ADDITIONAL TEAM IN DORCHESTER SO PENDING FINAL APPROVE WE COULD PLAN ON.

>> ARE ALL OF THE TEAMS -- HOW MANY TEAMS ARE IN DORCHESTER.

>> THERE'S ONE TEAM RIGHT NOW AND THAT IS IN EAST BOTTOMMEN AND --

>> THANK YOU.

JUST TO FOLLOW, AND WE HAVE BEEN JOINED BY DISTRICT STRKER Mc CARTHY AS WELL.

JUST TO FOLLOW-UP, YOU HAVE -- I GUESS WHAT YOU WOULD TERM STREET WORKERS, YOUR OUTREACH WORKERS. AND OBVIOUSLY DBFY HAS STREET WORKERS.

IS THERE ANY COLLABORATION BETWEEN THE TWO?

>> GOOD QUESTION.

WE WORKED WITH COMMISSIONER MORALS WHEN WE RECON STATED AND REDESIGNED THE NEIGHBORHOOD TRAUMA TEAMS AND WE WORKED WITH COMMISSIONER MORALS BECAUSE HIS STREET WORKERS ARE OFTEN ON THE FIRST ON THE SCENE ALONG WITH DP D AND BOSTON EPS SO WE DID COLLABORATE WITH COMMISSIONER AND HIS TEAM AROUND HOW THEY CONNECT TO THE WORK WE WERE DOING TO OUR NEIGHBORHOOD TRAUMA TEAM.

AND WE HAVE GONE TRAINING CAN WORK WITH THE TEAM AND THE STREET OUTREACH CENTER IN OUR RECOVERY SERVICES BUREAU SO IT'S BEEN A GOOD PRODUCTIVE CADILLAC COLLABORATIVE.

>> I WOULD SAY THAT'S IMPAIR
ACTIVE.
WE MOST MOST COURT INVOLVED,
ESPECIALLY YOUNG PEOPLE IF WE
WANT TO INTERVENE, MOST COURT
INVOLVED HAVE DRUG CONNECTIONS
AS WELL AND A LOT OF HOMELESS
NESS AS WELL SO IT'S
GREAT TO KEEP THAT COLLABORATION
GOING.
AND CROSS TRAINING MAYBE.
I JUST WANTED TO DO SOME
HOUSEKEEPING ON BUDGET STUFF AND
SOME OF THE INFORMATION THAT WE
RECEIVED, FOR EXAMPLE, IN THE
PACKET, IT SAID ON PAGE HE --
TRY 69.
AND WE HAVE BEEN JOINED BY FRANK
BAKER AS WELL.
SO ON -- IN THE PREHEARING
REQUEST, THAT BPHC'S EXTERNAL
FUNDS ARE EXPECTED TO DECREASE
BY 954, 240, AND WE ACTUALLY --
WHEN WE DID THE MATH IT MIGHT
JUST BE A MATH ERROR BUT WE'RE
ACTUALLY INCREASING BY 921, I
BELIEVE, CAN YOU EXPLAIN MAYBE
WHAT HAPPENED IN THAT.
>> THERE WERE TWO THINGS.
ON THE EXTERNAL SPREADSHEET, ONE
OF THE CELLS -- AN INCREASE IN
EXTERNAL FUNDING.
AND WE WRITE UP SEVERAL OF THE F
Y-20 FUND CHANGES AND THAT WAS
A VERSION CONTROL ISSUE.
SOMEONE WAS WRITING IT AND THEN
THE COMPUTER FROZE.
>> IN FACT IT'S AN INCREASE.
>> CORRECT.
>> AND YOU KNOW, LET ME APPLAUD
THE MAYOR FOR A GREAT
DEVELOPMENT, INCREASED
DEVELOPMENTS ESPECIALLY IN HOME
LESS AND WE HAVE A LOT OF
LEADERSHIP COME OUT OF OUR
COUNSELOR AND OTHERS, FRANK
BAKER'S WELL FOR RECOVERY AND
WE'RE MAKING SIGNIFICANT
INVESTMENTS THERE WHICH I HOPE
WOULD BEAR FRUIT.
THERE'S -- I'M SORRY.
I HAVE TOO MANY PAPERS HERE.
SO THAT CLEARS UP THAT ONE SO
WE'RE ACTUALLY A NET POSITIVE IN

THE EXTERNAL.

THERE'S ALSO A NUMBER CONSIDER
THE NUMBER IS DIFFERENT FROM
WHAT OUR BUDGETING CALCULATED ON
PAGE 3 TO 4 OF OUR HEARING
PACKET.

THE 961 -- WE HAVE 961587 AND I
THINK OUR CALCULATION IS -- IS
IT STILL JUST SPREADSHEET MAYBE
-- IT'S NOT SIGNIFICANTLY
DIFFERENT BUT I JUST WANTED TO
PRESENT DISCUSSION OVER THE
STRAIN EXTRANEOUS NUMBERS.

>> THAT WAS THIS.

>> GOT YOU.

>> SO THE 961587 AND WHEN I
ADDED THAT, THAT'S HOW WE CAME
TO 961985 AND THAT WAS JUST
ROUNDING.

>> RIGHT.

>> I WANT TO SHIFT A LITTLE BIT
TO THE CAPITOL BUDGET BECAUSE
SEVERAL YEARS AGO, THE TRILOGY
PROJECT -- AND THE TRINITY
PROJECT AND WANTED TO GET A
STATUS UPDATE ON THAT.

WE WERE TOLD DURINGER THOSE
HEARINGS WHEN WE GAVE THEM SOME
CREDITS AND OTHER BENEFITS TO
BUILD THIS PROJECT THAT THEY
WOULD HOUSE THE EMS TRAINING
FACILITY, THERE WOULD BE -- SO
CAN YOU GIVE ME AN UPDATE AND IF
WE COULD FOLLOW-UP WITH THE BRA
MAYBE ON -- IF ANYTHING HAS
CHANGED.

>> SO THANKS FOR THIS QUESTION.
I KNOW THIS IS SOMETHING THAT
HAS BEEN EVOLVING AND INHERENTED
WHEN I FIRST ARRIVED A FEW YEARS
AGO, SO I CAN SAY THAT, YOU KNOW
, AS PART OF THE DUE
DILIGENCE GRACE AND I HAVE BEEN
DOING WITH THE TEAM
ADMINISTRATION OF FINANCE WE
KNOW THAT THE PROJECT HAS REALLY
LARGELY COMPLICATED LEGALLY AND
FINANCIALLY.

>> SO THERE ARE A COUPLE THAT
ARE MENTIONED AND ONGOING ISSUES
AT PLAY SO I'M NOT PREPARED AT
THIS POINT IN TIME TO SHARE ANY
UPDATES OF THE DISCUSSIONS BUT
HAPPY TO COME BACK WHEN WE'RE

READY TO SHARE AN UPDATE WITH
ALL OF YOU ON ANY PLANNED
DEVELOPED BEFORE.

>> I WOULD HAVE TO REVIEW THE
HEARING BECAUSE IT WAS SO LONG
AGO.

BUT I WOULD SUGGEST THAT SOMEONE
REVIEW THAT WHERE THEY MADE
COMMITMENTS TO THE CITY IN ORDER
TO GET THE BENEFITS THAT MADE
THIS A FEASIBLE PROJECT. OYE
KNOW IT INCLUDE ADD LOT OF
AFFORDABLE HOWTIONZ WHICH WE
DESPERATELY NEED MORE OF BUT IT
ALSO INCLUDED COMMUNITY BENEFITS
FOR THE CITY OF BOSTON, FOR OUR
EMS SPECIFICALLY AND I WANT TO
MAKE SURE THAT, YOU KNOW,
THEY'RE HELD ACCOUNTABLE FOR
THOSE COMMITMENTS AND THEY WERE
MADE IN LESS GOOD TIMES I WOULD
ADD AND WE'RE IN MUCH BETTER
CIRCUMSTANCES AS OPPOSED TO TO
MAKE SURE THAT THOSE COMMITMENTS
ARE ENFORCED.

SO WHEN YOU DO HAVE MORE
INFORMATION IF YOU CAN GET US
SOME KIND OF DOCUMENTATION AND
IF IT DEYATES FROM COMMITMENTS
THAT WERE MADE WE WILL HAVE OUR
CENTRAL STAFF RESEARCH THAT AND
YOUR STAFF: WE JUST WANT TO
MAKE SURE THAT DEVELOPER IS HELD
ACCOUNTABLE FOR THOSE COMMITMENT
S BECAUSE WE ALL VOTED
TO SUPPORT IT BASED ON A LOT OF
FACTORS.

BUT YOU KNOW, THE AFFORDABLE
HOUSE WAS A HUGE PIECE BUT ALSO
THE BENEFIT TO OUR EMS WORKERS
AND STAFF.

WE WILL GO BACK AND REVISIT THE
HEARING AS YOU SUGGESTED AND
YOU'RE RIGHT.

I THINK THAT IS PART OF THE DUE
DILIGENCE THAT HAS TO GO INTO IT
, HOW THE PROPERTIES OF VALID
AT THAT POINT IN THYME BECAUSE
WE KNOW THINGS AND CONDITIONS
HAVE CHANGED.

SO AS SOON AS WE'RE ABLE TO
SHARE SOMETHING WITH YOU, WE
WILL BE SURE TO --

>> WE HAVE BEEN JOINED WHICH

CITY COUNCILOR GEORGE, COUNSELOR
JANEY, MATT O'MALLEY, NOT SURE
IF --

>> I'M HERE NOW.

>> BUT I SNOW McCARTHY HAS THE
FLOOR.

>> THANK YOU, CHAIR.

I WAS LISTENING IN MY OFFICE AND
I APPRECIATE EVERYTHING.

I DID HAVE LINE OF QUESTIONING
ON THE TRINITY PROJECT.

I WAS THERE AT THAT HEARING AND
I KNOW THAT THERE ARE PROMISES
MADE SO I JUST HAVE TO ECHO WHAT
COUNSELOR CIOMMO SAID.

THERE'S SQUARE FOOTAGE AND
THINGS LIKE THAT WANT REGARDING
THE MASS BENEFITS AND WE NEED TO
MAKE I. MAKE SURE WE HOLD THEIR
FEET TO THE FIRE.

THE ONLY OTHER QUESTION THAT I
HAD WAS ABOUT THE ISLAND STUDY.
CAN YOU DIG A LITTLE BIT DEEPER
INTO WHAT THAT IS.

WE HAD OUR PUBLIC WORKS HEARING
YESTERDAY.

THEY HAVE THE MONEY IN THE
CAPITOL TO REBUILD THE BRIDGE.
I KNOW THERE ARE ISSUES AND
EVERYTHING ELSE BUT LAST YEAR
AND I WOULD ACTUALLY LIKE TO DO
IT AGAIN, COUNSEL EAR GEORGE AND
I AND BAKER WENT OUT TO THE
ISLAND AND TOOK A WALK THROUGH
THE FACILITIES, AND THAT WAS
LAST YEAR, JUST MONTHS AFTER IT
WAS EVACUATED AND NOW A YEAR
LATER, WITH, YOU KNOW, OPEN TO
WEATHER AND EVERYTHING ELSE,
IT'S PROBABLY -- WE ARE PROBABLY
LOOKING AT A SIGNIFICANT AMOUNT
OF MONEY TO GET THAT SHELTER AND
THAT FACILITY UP TO WHERE IT
NEEDS TO BE, AND THAT OBVIOUSLY
NEEDS TO BE DONE BEFORE THE
RIBBON GETS CUT FOR THE BRIDGE.
CAN YOU DIVE A LITTLE BIT DEEPER
ON WHAT THE HARBOR ISLAND STUDY
IS.

>> I'M GLAD YOU HAD A CHANCE TO
GO OUT 0 LONG ISLAND AND AGREE
WITH THE RECENT WEATHER THAT IT
WOULD HAVE BEEN EVEN MORE
SIGNIFICANT THE ISSUES RELATED

TO THE FACILITIES ON THE EILAND,
ON THE HARBOR ISLAND PROJECT,
ACTUALLY THE WAY THAT THE WORK
HAS BEEN STRUCTURED IS THAT
OBVIOUSLY IS DID SHE SAY THERE'S
DISCUSSION AND PLANNING AROUND
THE RECONSTRUCTION OF THE BRIDGE
, AND THEN FROM OUR HEALTH
AND HUMAN SERVICES CABINET,
CHIEF MARTINEZ AND JEN TRACY,
DIRECTOR OF THE MAYOR'S OFFICE
OF RECOVERY SERVICES IS THE LEAD
ING THE DISCUSSIONS AROUND
THE SERVICE DEVELOPMENT PIECE.
SO I'M ACTUALLY GOING TO DEFER
TO JEN ON THIS QUESTION.

>> SURE.

I THINK, YEAH, THE RIGHT
QUESTION, THE DOLLARS HAVE BEEN
PUT ASIDE FOR THE STUDY AND TO
DO JUST THAT, TO ASSESS ALL OF
THE FACILITIES ON THE ISLAND.
AND TO BEGIN THE PROCESS OF
COORDINATING THE FEEDBACK THAT
WE NEED TO GATHER FROM ACROSS
SECTOR AND PARTNERS AND ACROSS
THE REGION AROUND SERVICES.

>> SAYING THAT IS GOING TO START
, THE ACTUALLY STUDY IS RUN
THROUGH AND THAT'S HOW IT'S GO
ING TO START NOW I'M GUESSING?
OK.

AND ORGANIZING AND STARTING --
HAVE STARTED IN JANUARY.

>> THANK YOU VERY MUCH.

>> I WOULD LIKE TO GET OUT THERE
ONE MORE TIME.

>> COUNSELOR?

>> THANK YOU, MR. CHAIR.

GOOD MORNING LADIES, THANK YOU
FOR COMING OUT.

CHAIRMAN, THE DOLLARS -- HOW
MUCH DID WE COMMIT TO THIS STUDY
FOR THE HARBOR ISLAND STUDY?
IS THAT FOR THE CAMPUS OR WHAT
WE NEED TO DO OUT ON OUR LONG
ISLAND?

>> A MILLION DOLLARS.

>> MILLION?

>> IT WAS PUT ASIDE AND THAT IS
BOTH FOR PROPERTY ASSESSMENTS
AND SO COUNCILMAN McCARTHY'S
POINT ABOUT WHAT CONDITION ARE
THE BUILDINGS ARE, WHAT ARE WE

LOOKING AT AFTER NOT BEING THERE
, JUST MAINTAINING THE
GROUNDS, THAT'S WHAT THE MILLION
DOLLARS WOULD BE USED FOR AS
WELL AS STARTING THE PLANNING
PROCESS FOR CON REGION IS AND
CORDNATING THE RESEARCH THAT WE
NEED TO DO AND THE FEEDBACK FROM
OUR STATE PARTNERS AND COMMUNITY
PARTNERS.

>> SO WE NEED A MILLION TO
FIGURE OUT WHAT CONDITION THE
BUILDINGS ARE IN AND WHAT WE
COULD POTENTIALLY RELOCATE FOR
SERVICES OR CREATE NEW SERVICES
WITH THAT MILLION?

>> RIGHT.

GOOD.

>> CAN YOU TALK -- WHOEVER WANTS -- I'M SORRY I MISSIONED
THE SLIDE SHOW.

I WAS RUNNING LATE.

CAN YOU TALK ABOUT THE HOMELESS
SERVICES ACT IN THE FIRST -- THE
TOP PART OF INTEGRATED HOUSING
AND EMPLOYMENT SERVICES LIKE HOW
ARE BRIE DOING IN THAT AREA,
WITH -- YOU KNOW, WHAT IS THE
LIST FOR PEOPLE TO GAIN HOUSING,
IS IT SUCCESSFUL AND IT'S BEING
RUN OUT OF THE ENGAGEMENT CENTER
I ASSUME?

>> ON THE HOUSING WE HAVE HAD
SOME SUCCESS.

YOU CAN AS A SYSTEM OF PROVIDERS
, WE HAVE THAT HOUSING
AND OR TRIAGE AND SO LET ME PULL
SOME OF THE NUMBERERS THAT HAD I
HIGHLIGHTED.

>> WE ARE ABLE TO SUPPORT OVER
250 INDIVIDUALS THAT CAME
THROUGH BOTH OF OUR SHELTERS.
AND ALSO 112 SOUTH HAMPTON MEN'S
SHELTER IN TERMS OF HOUSING
SEARCH SO THEY GET ASSIGNED A
CASE MANAGER AND THEN THEY'RE
ABLE TO PLACE 33 CLIENTS SO FAR
IN PERMANENT HOUSING.

THAT'S THE 3 I BELIEVE IN THAT
MONTH OF APRIL WHICH IS THE
HIGHEST NUMBER OF ANY MONTH TO
DAYLIGHT.

>> AND INTEGRATED HOUSING IS
THAT LIKE PINE STREET TO WHERE
-- LIKE IS THAT THE MODEL

THAT THEY'RE GOING INTO?
I'M ACTUALLY NOT FAMILIAR WITH
THE INTEGRATED MODEL THAT YOU'RE --
>> WELL THEY PROBABLY ARE, IF
WE'RE ABLE TO LOCATE THEM.
CAN WE TALK ABOUT THE SOUTH
HAMPTON -- NOT THE SOUTH HAMPTON
, THE -- WHAT IS IT GOLD.
>> THE ENGAGEMENT CENTER.
>> CAN WE TALK ABOUT THAT?
IT SAYS PROGRAMMING ANDCITING
STUDY FOR PERMANENT ENGAGEMENT
CENTER.
WOULD THAT BE -- ARE WE LOOKING
A THAT, MAKING THAT CITE
PERMANENT?
CAN WE TALK A LITTLE BIT ABOUT
THAT STUDY?
>> SURE.
AS I MENTIONED IN THE EARLIER
REMARKS, WE HAD OPENED THE
ENGAGEMENT CENTER LAST AUGUST,
WHEN IT WAS IN THE PILOT PHASE.
WE HAD BEEN WORKING WITH JEN AND
THE BUREAU AND WITH THE MAYOR'S
OFFICE TO COLLECT DIFFERENT
MEASURES ON HOW THE ENGAGEMENT
CENTER HAS BEEN USED AND ALSO
DOING A QUALITATIVE STUDY AND
TALKING WITH CLIENTS, PEOPLE IN
THE NEIGHBORHOOD, ABOUT THEY
WERE THOUGHTS ON HOW THE
ENGAGEMENT CENTER HAS GONE, IT
HAS BEEN, I THINK, SUCCESSFUL IN
TERMS OF BRINGING PEOPLE IN ON
ANY GIVEN DAY, WE HAVE 100
INDIVIDUALS WHO ARE IN THE
ENGAGEMENT CENTER, SO WHAT WE
WILL DO IS GO THROUGH THE
PROCESS OF LOOKING AT ALL OF THE
DIFFERENT DATA THAT HAS BEEN
COLLECTED AND THE CONVERSATIONS
THAT DEVIN AND I HAVE HAD WITH
PARTNERS WHO HAVE HELPED US WITH
THE ENGAGEMENT CENTER AND THEN
AN FY19, MORE STRUCTURED
PLANNING PROCESS AND WHAT TO DO
BASED ON WHAT WE HAVE LEARNED.
>> AND BUILD IT TO SHAPE THE
DATA THAT IS SHOWING.
>> YES.
>> CAN WE TALK A LITTLE BIT
ABOUT -- SO THOSE STUDIES ALSO
ARE TALKING ABOUT EMS TRAINING

ACADEMIES AND EMS -- JUST AN EMS
ACADEMY STUDY.

ARE THOSE -- AND I KNOW THANK
YOU GUYS AREN'T NECESSARILY
PREPARED FOR THE TRINITY DEAL
BUT THAT TRINITY DEAL WAS --
THEY'RE SUPPOSED TO BUILD OUT
THE EMS TRAINING -- I BELIEVE
TRAINING ACADEMY FOR US.

AM I CORRECT?

MIXTURE?

>> I THINK THAT MAY HAVE BEEN
PART OF THE ORIGINAL
CONVERSATION.

>> SO IT'S PROBABLY SAFE TO SAY
THAT DEAL IS PROBABLY STALLED
AND THAT'S WHY WE'RE SPENDING
THE MONEY HERE BECAUSE THE NEED
IS OUT PACING THE -- OK.

>> AND WITH THE ADDITIONAL
CADETS THAT WE HAD THROUGH THE
INCREASE IN SHEEP HULLI'S BUDGET
AND THE EMS -- THE PARTICIPANTS
IN THE TRAINING PROGRAM, I THINK
THEY DESERVE I THINK, A
STATE-OF-THE-ART TRAINING SPACE
AND I THINK THAT'S WHY THERE'S
BEEN AN INVESTMENT ON THE
CAPITAL SIDE.

>> SO WE'RE GOING TO -- THE
EXISTING SPACE WE WILL SPEND IT
THERE.

>> WE ACTUAL HAVE A CHANCE TO
HERE MORE ON MONDAY, I BELIEVE,
AND LOOK A LITTLE BIT DEEPER.

>> AND GRACE, DO YOU HAVE A
SENSE OF OF -- THE CHAIRMAN IS
GONE.

I COULD JUST DEEP GOING.

[LAUGHTER]

>> GRACE --

>> GRACE, DO YOU HAVE A SENSE OF
WHAT WE SPEND ON MEDICAL WASTE
DISPOSAL LIKE BETWEEN THE SHOPS
AND EVERYTHING THAT IS CALLED
MEDICAL WASTE, WHERE DOES IT GO
AND WHAT WOULD BE LIKE AN
APPROXIMATE OF HOW MUCH WE SPEND
ON THAT?

>> I DON'T KNOW THE AMOUNT WE
SPEND ON THAT BUT I CAN CERTAIN
LY TRACK THAT DOWN.

AS FOR THE SHARPS FOCUS WE
ACTUALLY HAVE A CONTRACTOR WHO

TAKES THE SHARPS DISPOSALS FOR US AND THAT'S A CONTRACTED SERVICE TO MAKE SURE THEY'RE HANDLED APPROPRIATELY AS BOO HAZARD WASTE AND BOXED UP AND CARTED AWAY APPROPRIATELY BUT I CAN GET YOU THE NUMBER WHAT WE SPEND ACROSS THE COMMISSION FOR THAT.

>> DO YOU KNOW WHAT THE NUMBER IS JUST FOR THE SHARPS DISPOSAL.

>> I DO NOT BUT I CAN GET THAT TO YOU SOON.

>> OK.

I'M GOING PAST MY TIME.

>> COUNSELOR?

>> THANK YOU SO MUCH, MR. CHAIR. ON -- CAN YOU I'VE GOT A LOT. THE INJECTION FACILITIES, THE PEOPLE ARE DISCUSSING THAT ACROSS THE COMMONWEALTH, CAN YOU TELL ME WHAT THE PUBLIC HEALTH COMMISSION POSITION ON THAT.

>> THE FOCUS IS REALLY CLOSE TO THE MAYORS WHICH IS FOCUSED ON U MATILY RECOVERY SERVICES.

THROUGH THE HEALTH DEPARTMENT, WE PROVIDE DIFFERENT HARM REDUCTION SERVICES SO THROUGH OUR NEEDLE EXCHANGE AND HARM REDUCTION PROGRAM, DELIVERY PROGRAM, AND WE ALSO PROVIDE A ONE-STOP CENTER THROUGH PACT TO HELP INDIVIDUALS AND FAMILY MEMBERS AND THERE'S A LINK NOW WITH 311 PATH FOR INDIVIDUALS WHO ARE READY TO SEEK TREATMENT AND CARE AND SO WE HAVE BEEN FOCUSED ON HARM REDUCTION AND ACCESS TO TREATMENT AND THAT IS THE MAYOR'S POSITION AS WELL.

IN TERMS OF THE NEEDLE EXCHANGE, WHERE ARE THOSE LOCATED AND HOW ARE THOSE DECISIONS BEING MADE?

>> SO AHOPE IS IN OUR ZIM LAND BUILDING WHICH IS NEXT DOORWAY TO SHELTER FOR THE HARMLESS SO THAT IS ON-SITE.

WE ALSO, THROUGH A PARTNERSHIP WITH HEALTH CARE FOR THE HOME LESS AND NGH, THE CRAFT CENTER, WE OPERATE A MOBILE VAN CALLED THE CARE ZONE AND ON THAT VAN, WE HAVE TYPICALLY A

COMMISSION FROM HEALTH CARE FOR THE HOMELESS AND ONE OF OUR STAFF FROM A-HOPE SO WE'RE ABLE TO PROVIDE NEEDLE uX THROUGH THE CARE ZONE VAN AS WELL.

>> WHERE DOES THE CARE ZONE VAN GOUGH AND WHO DECIDES THAT?

>> SO CURRENTLY, WE'RE ALSO IN A PILOT PHASE THAT IS WRAPPING UP. IT WAS A SIX MONTH PILOT PHASE, THE TWO LOCATIONS BASED ON THE DATA THAT WE HAD AND CONVERSATIONS IN PLANNING WITH -- AND HEALTH CARE FOR THE HOMELESS AND TRACY AND RECOVERY SERVICES, WE HAVE REALLY ZEROED IN TWO LOCATIONS FOR THIS INITIAL PILOT.

SO THE DUNN TOWN WEST END AND W STREET.

>> WHERE ON W STREET.

>> RIGHT HERE W STATION.

IT'S IN A LOT.

I CAN'T REMEMBER THE EXACTLY ADDRESS.

>> I CAN GET THAT FOR YOU THOUGH
>> AND THIS IS BASED ON THE DATA THAT YOU MENTIONED.

>> YES.

>> WAS THERE INVOLVEMENT WITH THE MAIN STREET OF THAT AREA OR RESIDENTS IN THAT AREA AS TO WHETHER OR NOT THIS WAS THE APPROPRIATE LOCATION?

>> YES.

THE COMMISSION WORKED CLOSELY WITH THEIR COLLEAGUES IN THE OFFICE OF NEIGHBORHOOD SERVICES SO FACILITATE INTRODUCTORY MEETINGS BETWEEN THE CRAFT CENTER STAFF AND ALSO KEY BUSINESS CIVIC LEADERS IN BOTH NEIGHBORHOODS SO THAT THEY KNEW WHAT THE INITIAL THINKING AND PLANS WERE AND TO ANSWER ANY QUESTIONS.

I KNOW THAT ONE OF THE QUESTIONS THAT CAME UP THAT THEY WANTED TO -- THE TEAM WANTED TO DISPEL IS THAT IT'S WASN'T A MOBILE SAFE INJECTION SITE.

THIS WAS A VAN TO MEET SOME OF THE TOUGHEST INDIVIDUALS WHERE THEY'RE AT AND TO PROVIDE A

SERVICE AND A LINKAGE POINT.
THEY DON'T TURN ANYONE AWAY ON
THE VAN.

WE DID THAT LISTENING TO AND IN
PARTNERSHIP WITH THE
NEIGHBORHOOD.

>> I THINK IT'S IMPORTANT TO
MAKE SURE THAT WE HAVE RECOVERY
SERVICES FOR INDIVIDUALS WHO
NEED THOSE SERVICES, SO I'M
GRATEFUL FOR THE WORK THAT
YOU'RE DOING.

I THINK THERE'S ALSO A TENSION
BETWEEN RESIDENTS AND BUSINESS
OWNERS WHEN IT COMES TO WHERE
THOSE SERVICES SHOULD BE PLACED.
RIGHT NOW, I KNOW THERE ARE
BUSINESSES IN THE DUDLEY AREA,
ANYWAY, WHO HAVE HAVING DID I
DIFFICULTY WITH THIS ISSUE, AND
I'M WONDERING IF YOU COULD JUST
SPEAK TO HOW YOUR OFFICE IS
BEING RESPONDED -- HOW YOUR
OFFICE IS RESPONDING TO THESE
CONCERNS OR HOW THE COMMISSION
IS RESPONDING TO THESE CONCERNS,
FISHINGLY AROUND THE SMALL
BUSINESSES BUSINESSES IN THE
AREA.

>> AGAIN, WE WORK REALLY QUICKLY
WITH JEROME SMITH'S TEAM AND ONS
WHEN THERE ARE CONCERNS LIKE
THAT WITH THE NEIGHBORHOOD
LIAISON, THEY'RE THE ONES THAT
ARE IM PEDESTRIANEDED IN THE
NEIGHBORHOOD DAY IN AND DAY OUT
AND WHEN THERE WERE ISSUES OR
CONCERNS AROUND THINGS LIKE
RECOVERY SERVICES OR HOMELESS
NESS OR IF THEY'RE
FINDING NEEDLES THROUGH OUR
DEPARTMENT AND OFFICE OF
RECOVERY SERVICES WE'RE ALWAYS
WILLING TO MEET WITH THE
BUSINESS LEADSERS AND ONE GREAT
EXAMPLE, I THINK, THAT I WOULD
HIGHLIGHT IS THE WORK THAT WE
DID IN COLLABORATION WITH THE
NEW MARKET BUSINESS DISTRICT AND
PARTNERS THERE.

THEY WERE DEFINITELY INVOLVED IN
THE PLANNING AND THE DEVELOPMENT
OF THE ENGAGEMENT CENTER SO I
THINK YOUR MAKING A GOOD POINT

IN TERMS OF YOU KNOW, PARTNERING WITH BUSINESSES AND MAKING SURE THAT WE HEAR THEIR CONCERNS AND THAT WE'RE WORKING TO SUPPORT THEM AND ADDRESSING THEM.

>> AND I HAVE HAD THE OPPORTUNITY TO VISIT A COLUMN OF COUPLE OF HOUSING SITES FOR INDIVIDUALS IN RECOVERY WHICH WAS PRETTY GOOD.

RECENTLY IT WAS THE HOPE HOUSE I THINK AT THE RIBBON CUTTING AND YOU KNOW, THE INDIVIDUALS LIVING THERE JUST PRAISED WHAT WAS HAPPENING IN TERMS OF THE SUPPORT THAT THEY'RE RECEIVING AND SO I THINK THAT IS REALLY GOOD.

I WAS STRUCK EACH TIME THOUGH THAT THE RESIDENTS DON'T REFLECT THE DIVERSITY OF THE CITY. REFLECT THE DIVERSITY OF THE CITY OR NEIGHBORHOOD IN WHICH THEY ARE. AND I KNOW SUBSTANCE ABUSE IS AN ISSUE THAT AFFECTS EVERYONE REGARDLESS OF RACE, RELIGION, GENDER, ETC. I AM WONDERING HOW INDIVIDUALS OF COLOR AND COMMUNITIES OF COLOR, SO WE HAVE THESE SITES THAT ARE PROVIDING GOOD SERVICES FOR THOSE IN RECOVERY, BUT THE SURROUNDING COMMUNITY, WHICH OFTEN STRUGGLES WITH SUBSTANCE ABUSE, DOESN'T SEEM TO HAVE ACCESS TO THESE SITES.

CAN YOU SPEAK TO WHY THAT IS?

>> WELL I CAN SPEAK TO -- AND I KNOW THAT THE HOPE HOUSE HAD A CUTTING BECAUSE OF THE ADDITIONAL BEDS THEY WERE ABLE TO PROVIDE.

I THINK THE ISSUES YOU RAISE WITH EQUITABLE ACCESS TO TREATMENT AND RECOVERY SERVICES IS AN IMPORTANT ONE.

I KNOW AT THE COMMISSION WHAT I AM PROUD TO SHARE, AND WE CAN SHARE THE RESOURCES WITH YOU OFFLINE, THROUGH OUR BUREAU OF RECOVERY SERVICES WE HAVE MANY, IF NOT ALL OF OUR MATERIALS OF OFFERED IN MULTIPLE LANGUAGES. WE KNOW HAVE THE STATE DATA, IN

TERMS OF THE NEXT PHASE OF THEIR WORK, THAT LATINOS ARE, IN TERMS OF RACIAL ETHNIC GROUPS, ARE SEEING AN INCREASE.

AND IN TERMS OF THE OPIOID EPIDEMIC WE HAVE TRAINING IN SPANISH AND MATERIALS ONLINE IN SPANISH, AND IT IS SOMETHING WE TAKE SERIOUSLY.

THE ISSUES YOU RAISE IF TERMS OF ACCESS I THINK ARE IMPORTANT AND WE'D BE HAPPY TO WORK WITH YOU TO TRY TO UNDERSTAND WHERE THERE ARE BARRIERS AND HOW WE CAN WORK WITH YOU TO ADDRESS THEM.

>> OK.

AND THANK YOU THAT'S IT FOR NOW. I WILL WAIT UNTIL THE SECOND ROUND.

>> THANK YOU, CHAIR, THANK YOU ALL OF YOU FOR BEING HERE, AS WELL AS YOUR TEAM THAT HAS JOINED YOU TODAY IN THE AUDIENCE.

SOME QUESTIONS ABOUT OUR INDIVIDUALS WHO SEEK SERVICES IN OUR SHELTERS.

I SEE WE HAVE AN AVERAGE NUMBER, 517 SOUTH HAMPTON, 224 -- CAN YOU TALK ABOUT THE BREAK DOWN WHERE THEY ARE COMING FROM, WHAT IS THE COMMUNITY OF ORIGIN?

>> THE MAJORITY OF THE CLIENTS WE ACTUALLY SEE AT BOTH SHELTERS ARE BOSTON RESIDENTS.

I WILL TRY TO SEE IF I CAN GET THE BREAK-OUT FOR YOU IN TERMS OF THE SHELTER GUESTS.

>> THE COMMUNITY OF ORIGIN DATA I HAVE BEEN ABLE TO SEE IS SHOWING THAT THE TREND IS ACTUALLY GOING MAJORITY NON-BOSTON RESIDENTS FOR COMMUNITY OF ORIGIN.

>> I DON'T HAVE THAT RIGHT IN FRONT OF ME, COUNCILOR, I APOLOGIZE THAT I CAN'T FIND IT.

>> WE CAN CIRCLE BACK.

HOW MUCH DOES IT COST FOR A NIGHT'S STAY?

WHAT IS THE PER-INDIVIDUAL COST OF DOING BUSINESS, OF SERVICING AN INDIVIDUAL WHO IS EXPERIENCING HOMELESSNESS IN ONE

OF OUR SHELTERS?

>> I DON'T KNOW IF WE HAVE THAT READILY AVAILABLE IN TERMS OF THE COST.

I THINK WHAT I UNDERSTAND YOUR QUESTION, WHICH IS A GOOD ONE, IS HOW MUCH DOES IT COST PER GUEST PER NIGHT TO HOUSE THEM. AND THAT'S -- I AM WATCHING GREG TAKE NOTES, IT IS SOMETHING WE MIGHT HAVE TO PROVIDE AFTERWARDS.

>> HOW MUCH DO WE SPEND OR BUDGETED FOR THE SOUTHAMPTON STREET SHELTER?

>> HE IS GOING TO PULL THAT BUDGET UP.

>> AND ALSO THE OTHER SHELTER. HOW MUCH REIMBURSED PER BED PER NIGHT BY THE STATE.

>> TAKING THAT ONE BY ONE. BUDGET FOR EACH SHELTER AND REIMBURSEMENT FOR THE BEDS. I DON'T HAVE THE SHELTERS BROKEN OUT.

IS THAT HOW MUCH FOR BOTH?

>> THE TOTAL FOR HOMELESS BUREAU \$6.6 MILLION FOR NEXT YEAR.

>> THIS IS FOR SOUTHAMPTON -->> FOR BOTH.

AND THE EXTERNAL FUNDING FOR HOMELESS SERVICES IS 9899 23.

>> 9899 --

>> 9899423.

>> DOING A LITTLE BIT OF MATH BETWEEN MY NEXT --

>> ABOUT \$16.5 MILLION TOTAL FOR HOMELESS SERVICES BUREAU.

>> BUT THOSE ARE ALL SERVICES DIRECTLY ASSOCIATED WITH EACH OF THE SHELTERS?

>> THEY ARE.

SPECIFICALLY RELATED TO HOMELESS SERVICES.

FLOOR COUNSELORS, THREE MEALS A DAY, THE FRONT --

>> I APPRECIATE THAT, THANK YOU.

WHAT DO WE RECEIVE FROM THE STATE FOR REIMBURSEMENT ON PROVIDING SHELTER BEDS?

>> I CAN GET YOU THE DATA IN JUST A MOMENT.

>> I'LL PULL UP MY -- OFF THE TOP OF MY HEAD 2016 DATA ON

COMMUNITY OF ORIGINS 60% OF THE GUESTS SHELTER COME FROM OUTSIDE OF THE CITY OF BOSTON, THE COMMUNITY OF ORIGIN.

THE EARLIER BUDGET HEARING THE CHIEF MENTIONED 60 COMING FROM OUTSIDE OF THE CITY OF BOSTON. THERE IS THROUGH THE IN-TAKE AND TRIAGE PROCESS AT THE FRONT DOOR DATA COLLECTED ON WHAT COMMUNITIES AND STATE AND OTHER PLACES THEY ARE ARRIVING FROM. AND I AM LOOKING FOR A VERY DIRECT CORRELATION OF THE COST OF CARING FOR OUR RESIDENTS THAT HAVE BECOME HOMELESS AND EXPERIENCING HOMELESSNESS, AS WELL AS FOLKS FROM OTHER PLACES. AND EVEN MORE SPECIFICALLY AM INTERESTED IN THE NUMBER OF INDIVIDUALS THAT WE'RE CARING FOR THAT EXPERIENCE HOMELESSNESS FROM THE CITY OF QUINCY.

>> I HAVE A HUGE BINDER HERE WITH A LOT OF DATA AND METRICS AND THAT PARTICULAR DATA POINT IS NOT IN THIS BINDER SO I CAN GET THE COMMUNITY OF ORIGIN QUESTION FOR YOU. AND I UNDER THE QUESTION TO BE SPECIFIC AROUND THE INDIVIDUALS WHO HAVE QUINCY.

>> GREAT.

AND I KNOW I HIT MY -- OH, WE HAVE SOMETHING. THE ACD FUNDING WE GET FROM THE STATE FOR SHELTERS. 112 SOUTHAMPTON 447 -- SAY IT ONE TIME.

>> 4478841 AND ALSO HAVE MONEY FOR PERMANENT ARE HOUSING 119101.

AND THEN THE WOODS MULLEN PIECE 2004 194.

>> SAY THE NUMBER ONE MORE TIME. 2044194.

ALL TOTAL APPROXIMATELY \$6.7 MILLION FROM DHCD.

>> AND THE BALANCE ABOUT \$10 MILLION --

>> BILLING, SOME PRIVATE GRANTS, IT'S RAPID REHOUSING MONEY, MENTAL HEALTH SERVICES, A HODGEPODGE OF THINGS WE MANAGED

TO PARSE TOGETHER.
TOO THANK YOU.
>> THANK YOU COUNCIL O'MALLEY.
>> THANK YOU CHAIRMAN.
GOOD AFTERNOON.
I PROMISE NOT TO CALL YOU
DR. LUPE THIS YEAR, HONORARY
DOCTOR.
THANK YOU FOR THE WORK YOU DO.
AND THANK YOU MR. CHAIRMAN.
I AM GLAD THAT WE'RE BREAKING
THE PUBLIC HEALTH BUDGET
MEETINGS INTO A SERIES.
THERE IS A LOT TO COVER.
AND FIRST OF ALL WELL DONE.
OBVIOUSLY ONE OF THE BIGGEST
ISSUES WE ARE DEALING WITH AS A
CITY AND I KNOW THE MAYOR IS
DEEPLY COMMITTED TO DOING ALL HE
CAN TO HELP THOSE WHO ARE
STRUGGLING, AND PARTICULARLY
THOSE WITH A DUAL DIAGNOSIS,
MENTAL HEALTH AND SUBSTANCE
ABUSE, OFTEN LEADS TO
HOMELESSNESS AS WELL.
AND I APOLOGIZE YOU MAY HAVE
GONE OVER THIS.
OUR HOMELESS POPULATION HAS IT
DECREASED AS ALLOWED TO EARLIER
THIS WEEK, AT LEAST THE SNAPSHOT
OF THE CENSUS YOU DO EVERY YEAR?
>> I THINK IN THE CENSUS DATA,
YOU HAVE TO DOUBLE CHECK THAT,
THAT WAS -- LET ME DOUBLE CHECK
SO I HAVE THAT RIGHT.
-- THE RIGHT NUMBERS FOR YOU.
JUST RELEASED IT, AND IT LOCKS
LIKE IT FELL BY 3% THIS YEAR AS
COMPARED TO LAST YEAR AT THE
SAME TIME THAT THEY DID THE
CENSUS.
>> WHAT ARE THE NUMBERS?
>> SO THIS YEAR IT WAS 6,146.
AND LAST YEAR 2017, 6327.
>> AND ANECDOTALLY IT SEEMS THAT
THE NUMBERS ARE GROWING.
I SPENT A LOT OF TIME IN THE
NEIGHBORHOODS AND THAT'S
POWERFUL TO HEAR.
IS IT CORROBORATED BY THE NUMBER
OF PEOPLE WE SERVED IN ALL OF
OUR SHELTERS?
HAS THAT INCREASED?
>> THIS IS ACTUALLY SOMETHING WE

ARE WORKING ON WITH CHIEF DYLAN BECAUSE OF WHAT YOU HIGHLIGHTED. DESPITE THE DECREASE BY 3% IN THE HOMELESSNESS COUNT, THE NUMBER OF PEOPLE USING EMERGENCY SHELTER DID INCREASE BY 1% AND THE NUMBER OF SINGLE-MEMBER ADULTS SLEEPING ON THE STREET THAT FELL ACCORDING TO THE DATA WE HAVE 12%.

AND CHIEF DYLAN ANNOUNCED THERE WAS AN IFP TO LOOK AT ISSUES AROUND HOMELESSNESS AND OUR SHELTER SYSTEM ACROSS THE CITY AND THEY HAVE SELECTED, THROUGH THEIR PROCUREMENT A COUNSELING FIRM TO FOCUS STRATEGIES AND HELP US RE-DESIGN AND MODERNIZE OUR EMERGENCY SHELTER SYSTEM.

>> AND YOU SAID THE EMERGENCY SHELTER HOUSING HAD INCREASED? CAN YOU GIVE ME THOSE NUMBERS?

>> IT DID INCREASE AND I DID GIVE YOU THOSE NUMBERS.

>> IF IT IS IN THE PACKET I CAN FIND IT.

>> IT IS IN THE REMARKS.

>> DEMAND UP 13% OVER 2017.

>> THAT'S RIGHT, 13% INCREASE AT BOTH OF THE SHELTERS.

>> OK.

ONE OF THE SLIDES YOU TALK ABOUT REFERRALS FOR SERVICES.

520 REFERRALS MADE FROM BPD.

DOES THAT MEAN IF A POLICE OFFICER FINDS SOMEONE WHO THEY THINK MAY BE UNDER THE INFLUENCE, OR MAY BE DEALING WITH ADDICTION THEY CAN CALL PUBLIC HEALTH?

>> THEY CAN CALL 311, THIS ARE MULTIPLE ROUTES IF WORKING WITH THEM AND JEN WHY KNOW IF YOU WANT TO SAY MORE ABOUT COLLABORATION WITH BPD.

AND THAT IS ON THE POWERPOINT, WHAT WE ARE DOING WITH THE DRUG UNIT, THE OVERDOSE UNIT.

AND IT'S A DIVERSION PROGRAM. SO POLICE ARE COMING IN CONTACT WITH LOW-LEVEL ARE DRUG OFFENDERS AND PROVIDING THEM WITH A SUM -- SUMMONS IT APPEAR

AT PASS PROGRAM TO RECEIVE
ASSESSMENT AND SERVICES.
>> THAT'S TERRIFIC, I APPRECIATE
IT.
10% OF THE REFERRAL SOUGHT
SERVICES, MEANING 90% DIDN'T.
DOES IT MEAN IT IS UP TO THE
INDIVIDUAL WHETHER THEY WANT TO
FOLLOW THROUGH FOR SERVICES?
AN OFFICER CANNOT MANDATE
SERVICES WITH A QUICK DIAGNOSIS
AND --
>> FOR THIS PILOT IT WAS TRYING
OUT JUST USING ANOTHER TOOL.
REALLY IDENTIFYING ANOTHER TOOL
THAT WE CAN USE.
THE TEETH BEHIND IT AREN'T THERE
IN THE SAME WAY.
>> I APOLOGIZE IF YOU WENT OVER
THERE.
HOW MANY OVERDOSES DID WE HAVE
LAST YEAR IN BOSTON?
>> SO ACCORDING TO OUR E.M.S.
DATA IN 2017, WE HAD 3,624
NARCOTIC-RELATED INCIDENTS.
IN 2018, 2,879 TO DATE.
>> I AM SORRY --
>> 2,879 TO DATE.
>> JANUARY 1 THROUGH MAY 17 --
>> IT IS FISCAL YEAR.
>> SO JUNE TO JUNE -- JUNE 30 TO
JULY 1 OR VICE VERSA, OK.
SO WE WILL LIKELY BE AT AROUND
THE SAME AS LAST YEAR?
>> THAT IS -- THAT'S WHAT IT'S
SHOWING.
LET ME JUST TROUBLE CHECK THAT.
I HAVE THAT.
>> AGAIN, I MEAN I THINK YOU
GUYS ARE DOING SUCH IMPORTANT
WORK AND ARE PROBABLY MANAGING
IT OR MEASURING IT BETTER THAN
YOU HAVE.
MORE TOOLS AND MORE WAYS TO
COME, AND I AM NOT LOOKING TO
UNDERScore THINGS THAT HAVE GONE
UP OR DOWN, BUT IT IS IMPORTANT
TO GET THE RIGHT INFORMATION.
>> ACTUALLY NO I THINK I GAVE
THE INCORRECT NUMBER.
THAT WAS 2016 IT WAS 2,879
NARCOTIC-RELATED ILLNESS CASES.
IN 2017, E.M.S. RESPONDED TO
3,624.

AND I ACTUALLY DO HAVE CHIEF'S WEEKLY REPORT THAT WE HAVE. THIS ONE YEAR-TO-DATE. THIS IS FROM JANUARY TO MAY 9, MAY 1 TO MAY 9, THE TOTAL CASES ARE AT 1,153. I'D HAVE TO GO BACK AND PROVIDE THE INFORMATION FOR THE LAST PART OF LAST YEAR TO GET YOU BY FISCAL YEAR.
>> A SIGNIFICANT JUMP FROM 2016 TO 2017, BUT WE'RE PROBABLY -- WELL I ASSUME IT

SPIKES IN THE SUMMER WHEN IT IS NICE.

SEEMS TO BE ON PAR FOR WHAT IT WAS LAST YEAR.

>> THE TOTAL NUMBERS IS COMPARABLE.

>> OK THANK YOU.

29,000 SYRINGES COLLECTED.

>> THAT IS THE MOBILE, MOBILE SHARP'S.

AND THEN ALSO COLLECT SYRINGES THROUGH DIFFERENT PROGRAMS. SO, FOR EXAMPLE, THREW OUR PROGRAM LAST YEAR THEY COLLECTED OR DECEMBER POSED OF 297,500 SURRIDGES.

AN AVERAGE WEEK COLLECT APPROXIMATELY 7,000.

IN FY18 ACROSS THE CITY, OVER 470,000 SYRINGES HAVE BEEN COLLECTED, AND THAT'S ACROSS A HOPE THROUGH CONNECTIONS ENTHUSIASTIC 311, THE KIOSKS WE TALK ABOUT IN TERMS WHAT WE COLLECT, OUTREACH TEAM AND OTHER CITY DEPARTMENTS.

>> WOW THAT IS SEEING CAN'T.

HAS THAT NUMBER GROWN?

I AM LOOKING FOR TRENDS IN THESE THINGS.

I AM SURE THE NUMBERS HAVE GROWN BECAUSE YOU HAVE LED MORE PEOPLE PICKING THEM UP, IT IS NOT NECESSARILY REFLECTIVE OF AN ENINCREASE IN USE, ALTHOUGH IT IS HAPPENING PROBABLY AS WELL.

MORE RESOURCES TO CLEANING THEM UP.

>> A LOT OF RESOURCES WITH MAYOR WALSH TO INCREASE ACROSS

DEPARTMENTS.
DOING A LOT OF INTENTIONAL WORK
WITH OTHER CITY DEPARTMENTS,
DOING TRAININGS AND WORKING WITH
COMMISSIONER COOK AT PARKS AND
REC.

AND TRAININGS FOR THE FACILITIES
TEAM AT BPS ALREADY NEEDLE
DISPOSAL.

SOMETHING WE TRAINING AND DO IN
PARTNERSHIP WITH OTHER
DEPARTMENTS.

TOO MY FINAL QUESTION I THINK
YOU TOUCHED ON, I WAS PROUD TO
INTRODUCE 2011 WAS -- HEARING
WHAT THE PRESCRIPTION DRUG
DROP-OFF BOXES AND GOT THE FIRST
ONE I KNOW OF IN THE E5 POLICE
STATIONS.

ARE THEY IN ALL POLICE STATIONS
NOW?

>> I AM TRYING TO THINK, YES.

>> AND ARE WE SEEING -- ARE THEY
BEING WELL USED?

HOW OFTEN DO THEY FILL UP?

>> I WOULD HAVE TO GET YOU THAT
INFORMATION BECAUSE BPD HANDLES
THE DISPOSAL.

>> OK.

AND IS THERE ANY THOUGHT OF
INCREASING THOSE AND MAYBE
LIBRARIES OR OTHER MUNICIPAL
BUILDINGS, COMMUNITY CENTERS?

>> NOT AT THIS TIME.

>> AGAIN, IF WE DON'T NEED -- IF
THEY ARE OVERFLOWING PERHAPS WE
SHOULD LOOK AT EXPANDING THEM,
BUT I WOULD LIKE TO FOLLOW-UP
OFFLINE AND GET MORE OF THE
STATISTICS, BECAUSE I HAVE HEARD
FROM PEOPLE WHO KNOW THAT I CARE
ABOUT THE ENVIRONMENT THING.

I WANT TO GET RID OF THESE
DRUGS, I DON'T WANT TO FLUSH
THEM DOWN THE TOILET, WHAT
SHOULD I DO.

IT IS BETTER TO GET THEM OUT OF
THEIR CABINET IN THEIR BATHROOM.

>> ABSOLUTELY.

24/7 ACCESS IN EVERY
NEIGHBORHOOD RIGHT NOW IS WHERE
THEY ARE.

>> GOOD.

OK THANK YOU ALL.

THANK YOU MR. CHAIRMAN.

>> THANK YOU.

COUNCILOR PRESSLEY.

>> THANK YOU MR. CHAIRMAN.

GOOD MORNING EVERYONE.

THANK YOU FOR BEING HERE AND I ECHO MY COLLEAGUES FOR WHAT YOU DO EVERY DAY.

I JUST WAS CURIOUS, WITH OUR SHELTER GUESTS, ARE THEY SURVEYED IN ANY WAY?

IS THERE A TOWN HALL MEETING?

DO YOU SURVEY THEM ABOUT THEIR EXPERIENCES?

HAVE YOU ASKED WHAT LED TO THEM EXPERIENCING HOMELESSNESS?

ANECDOTALLY I PRESUME THAT EVICTION, FIRE, JUST TRYING TO GET A SENSE OF I KNOW WE MADE GREAT STRIDES ON VETERANS HOMELESSNESS.

MY EXPERIENCE, AND ONE OF THE THINGS I AM LOOKING TO ADDRESS IN THE CHRONICALLY-HOMELESS CATEGORY ARE INDIVIDUALS EXPERIENCING HOMELESSNESS WHO HAVE CRIMINAL RECORDS, WHO ARE BEING RELEASED FROM CONTRADICTIONAL FACILITIES DIRECTLY TO SHELTER.

AND SO I'M JUST WONDERING IF IN THAT FRONT-DOOR SORT OF TRIAGE, IN ADDITION TO INQUIRING ABOUT ORIGIN, IF THERE'S A SIT DOWN WITH THE INTAKE HOW THEY ARRIVED THERE.

>> THEY DO.

IN THE FRONT-DOOR TRIAGE SERVICE WE HAVE, THE INTAKE STUFF, ACTUALLY DO DO AN INTAKE SCREENING OF GUESTS AS THEY ENTER INTO THE SHELTER.

WE WANT THEIR SHELTER STAY TO BE BRIEF, RIGHT.

AND WORK REALLY HARD TO FIGURE OUT WHAT LED THEM TO THE SHELTER.

SOMETIMES, AS YOU SAID, IT MIGHT HAVE BEEN SOME TRAGIC CIRCUMSTANCE AT HOME IN TERMS OF A FIRE, SO THEY WOULD GATHER THAT INFORMATION.

SOMETIMES THERE ARE FAMILY REUNIFICATION ISSUES.

IF THESE SORTS OF THINGS ARE IDENTIFIED AND WE CAN WORK TO RE-UNITE THEM WITH A FAMILY MEMBER THAT CAN TAKE THAT THAT EVENING OR THE NEXT NIGHT OR FOLLOWING NIGHT, THE SHELTER STAFF WORKS HARD TO FIND WAYS TO AVOID THEM HAVING TO STAY AT THE SHELTER IF THERE ARE OPTIONS. THE OTHER WAY WE GET GUESTS SORT OF STORIES OR PROFILES IS WITH MULLEN WE HAVE A CONSUMER ADVISORY COUNCIL. WITH THE WOMEN THEY DO HAVE MEETINGS.

WE'RE USING QUALITY IMPROVEMENT TECHNIQUES TO FACILITATE DISCUSSIONS WITH THE WOMEN TO FOCUS ON HOW WE CAN MAKE THEIR EXPENSE AT THE SHELTER BETTER. WE KNOW WE HAD ISSUES AROUND ISSUES OF COMPLAINTS BY THE GUESTS AND TRYING TO ZERO IN ON HOW TO MAKE IT A BETTER SPACE FOR THEM.

AND I'M NOT SURE IF YOU HEARD SOME OF THE REMARKS WE SHARED ABOUT THE IMPROVEMENTS, BUT A LOT OF THE IMPROVEMENTS THAT WE'RE MAKING ON THE CAPITAL SIDE --

>> INFORMED BY THE CONSUMER.
SUE --

>> DEFINITELY.

>> ARE WE TALKING WHAT WE LEARN FROM THE INTAKES SO WE CAN DETERMINE WHERE THEY TREND? SO FOR EXAMPLE, THIS COUNCIL PASSED THE JIM BRICKS STABILIZATION ACT.

THE MAYOR SIGNED IT.
IT WAS NOT SIGNED AT THE STATE HOUSE.

I AM CURIOUS HOW MANY PEOPLE ARE YOU SEEING IN SHELTER WHO ARE THERE BECAUSE OF EVICTION? JUST BETTER UNDERSTANDING WHAT IS THE COMMON --

>> THEME.

>> -- THEME, OR WHAT ARE THE TRENDS.

SO I LOVE THE INDIVIDUAL CASE MANAGEMENT APPROACH, BUT ARE WE TRACKING WHAT WE'RE SEEING A

CRITICAL RE-OCCURRENCE OF SO
THAT WE CAN GET AT THAT LARGER
ISSUE?

>> ESSENTIALLY INFORMATION THAT
I CAN FOLLOW-UP WITH WITH THE
BUREAU DIRECTOR.

>> OK.

>> SHERRY THOMAS TO SEE IF WE
CAN GATHER SOME OF THE SORT OF
TRENDS OR THINGS WE ARE SEEING
AMONG OUR HOMELESSNESS GUESTS AT
THOSE SHELTERS FOR YOU.

>> THANK YOU.

AND FOR THE ENGAGEMENT CENTER,
THERE WAS A SLIDE ABOUT THE
NUMBER OF REFERRALS.

I THINK IT WAS THE ENGAGEMENT
CENTER.

ARE WE ALSO ABLE TO TRACK SORT
OF SOFT LANDINGS.

SO AFTER YOU HAD THAT INITIAL
TOUCH, I CAN'T FIND THE SLIGHT
RIGHT NOW, BUT THERE WAS A
NUMBER THAT LED TO TOUCHES, YOU
KNOW, CONTACTS.

A NUMBER OF REFERRALS.

AND SO BEYOND THE REFERRALS, ARE
WE ABLE TO TRACK HOW MANY OF
THEM HAD A SOFT LANDING AND
ENDED UP BEING GAINFULLY
EMPLOYED?

OR GOING WITH THE TREATMENT?
OR WHATEVER THE SERVICE WAS.

>> I CAN SHARE WITH YOU THAT THE
REASON WHY WE DESCRIBE IT AS
REQUESTING LOW THRESHOLD IS
BECAUSE WE DON'T ACTUALLY TAKE
AN INTAKE -- WE DON'T DO AN
INTAKE FORM.

IN TERMS OF THE REFERRALS, THEIR
COUNTS IN THE SHELTER HAVE
REALLY CLOSE CONTACT.

>> OK THANK YOU.

AND THEN ON THE MOBILE SHARP'S,
I AM SORRY I STEPPED OUT FOR A
MOMENT SO I MISSED THE FULL
RANGE OF COUNCILOR O'MALLEY'S
LINE OF QUESTION.

BUT AGAIN, I'M WONDERING ABOUT
TRENDS.

THERE ARE ANY ONE OR TWO
NEIGHBORHOODS, OR A PARK, OR A
PUBLIC FACILITY THAT HAVE THE
HIGHEST INCIDENCE?

ONE OF THE THINGS I AM BRINGING BEFORE THE COUNCIL IS THE SHORTAGE OF PUBLIC FACILITIES, OF REST ROOMS. OUR POPULATION IS GROWING AND SO WE'VE THE GOOD TO BE THINKING OF EVERY AMMENITY. IT SEEMS IN TERMS OF PUBLIC BATHROOMS WE ARE LOSING THEM BECAUSE MANY OF THEM ARE BECOMING NEEDLE GALLERIES. WE HAD THIS PROBLEM AT MANY OF OUR BRANCH LIBRARIES, WHERE THEY WERE LOCKING THEIR BATHROOMS BECAUSE THEY WERE BECOMING LEGAL GALLERIES WHERE SUBSTANCE ABUSE IS COMMUNICATING WITH EACH OTHER ABOUT WHERE TO GO. I AM WONDERING IF THERE ARE TRENDS AND IN TERMS OF THE NEEDLE, IF IT IS BORE BY SOME PLACES OR COMMUNITIES OR PUBLIC VENUES MORE THAT OTHERS. >> YOU RAISED TWO QUESTIONS, VERY IMPORTANT ISSUES AROUND THE BATHROOMS, AND THEN WHETHER THERE ARE ANY HOT SPOTS FOR THOSE. AND I WILL TAKE THE BATHROOM QUESTION FIRST. AND ACTUALLY THROUGH OUR BUREAU OF RECOVERY SERVICES WE ACTUALLY DO HAVE A WHOLE SERIES OF MATERIALS ONLINE, AND I HAVE ACTUALLY SHARED THEM WITH OTHER COLLEAGUES IN OTHER CITIES, BECAUSE THE GREAT JOB OF DOING OVERDOSE TRAINING, SPECIFICALLY FOR BUSINESSES THAT HAVE PUBLIC REST ROOMS. BECAUSE OBVIOUSLY WE WANT TO HAVE PUBLIC REST ROOMS AS SPACE FOR EVERYONE, BUT WE KNOW THIS IS SOMETHING WE SEE IN TERMS OF PEOPLE OVERDOSING IN BATHROOMS. IN TERMS OF HOT SPOTS, WE DO COLLECT INFORMATION ON WHERE THE SHARP'S ARE COLLECTED, AND I HAVE SEEN DIFFERENT VERSIONS OF THE MAP. THEY ARE EVERYWHERE. AND THE MOBILE SHARP'S UNIT IS DEPLOYED AND I CAN GIVE THAT TO YOU.

>> I WANT TO GIVE A SHOUT OUT TO CARLOS AND OTHERS WHO TERM TO DEAL WITH THIS ISSUE, IN PARTICULAR TO PARKS.

ARE THE MOBILE SHARP'S DISPATCHED BASED ON 311 CALLS ONLY?

OR ARE THEY SORT OF ROAMING OR GOING INTO THE HOT SPOTS ON THEIR OWN?

DO THEY HAVE TO BE PROMPTED?

>> THERE ARE EMPTY WAYS AND JEN CAN ANSWER IT AS WELL.

>> THE MOBILE SHARP'S TEAM HAS A DAILY SCHEDULE.

AND HIGH-IMPACT AREAS THEY GO TO EVERY SINGLE DAY AND THEY COVER, YOU KNOW, WHAT YOU CALL HOT SPOT AREAS EVERY DAY.

AND THEN ALONG WITH THAT, THEY'RE RESPONDING TO 311 CALLS INDIVIDUALLY.

>> GOOD THANK YOU VERY MUCH. I WOULD BE INTERESTED IN THE HOT SPOTS THOUGH.

AND THEN IN TERMS OF GENDER -- BEFORE I GET TO GENDER, I WANT TO ASK HOW ARE WE ACCOMMODATING SHELTER GUESTS. LBGTQ, WHO OFTEN SPEAK OF FEELING UNSAFE THERE IS NO SPACE FOR THEM.

OR SHELTERED GUESTS THAT MAY BE MEMBERS OF THE COMMUNITY OR TRANSITIONING, HOW DO WE ACCOMMODATE THEM RIGHT NOW?

>> WE ACTUALLY, I THINK, HAVE A POLICY SPECIFICALLY FOR OUR LBGTQ GUESTS.

I CAN TRY TO TRACK THAT DOWN FOR YOU. BUT I KNOW THAT THE STAFF WORK ACCOMMODATE THEM, IF NECESSARY.

I THINK THERE HAVE BEEN INSTANCES WHERE THEY TRIED TO CARVE OUT SEPARATE SPACE, BUT --

>> I WOULD DEFINITELY LIKE TO KNOW THAT.

AND THEN LAYERED ON TOP OF THAT, FOR OUR LBGTQ YOUTH SPECIFICALLY WHO FEEL VULNERABLE DOUBLY.

AND I WOULD LIKE TO KNOW NOT ONLY WHAT OUR POLICY IS, BUT

WHAT OUR PRACTICE IS TO KEEP THEM SAFE.
AND THEN FINALLY, COULD YOU JUST SPEAK TO ANY GENDER DISPARITIES, YOU KNOW, IN THE PAST.
AS I LOOK AT THE NUMBERS HERE FOR THE SHELTERS, THERE STILL IS A HIGHER INCIDENT OF MALE-SHELTERED GUESTS THAT FEMALE-SHELTERED GUESTS.
AND IT HAS BEEN MY EXPERIENCE IN THE PAST, WHETHER IT WAS TALKING ABOUT BEDS FOR THOSE EXPERIENCING HOMELESSNESS OR TREATMENT BEDS, SOMETIMES OVERLAP OR DISPARITY.
FOR EVERY EIGHT BEDS AVAILABLE FOR A MAN, THERE WAS ONLY ONE AVAILABLE FOR A WOMAN.
AND I DON'T KNOW IF YOU HAD AN OPPORTUNITY TO DO ALL OF THAT DEEP DIVE TO SEE IF THERE ARE DISPARITIES IN TREATMENT ACROSS GENDER LINES.
EITHER FOR RECOVERY OR THOSE EXPERIENCING HOMELESSNESS.
>> THAT'S A GREAT QUESTION, SO THANK YOU FOR RAISING THAT UP. IN TERMS OF EQUITABLE ACCESS TO CARE, BASED ON GENDER, I DON'T KNOW OFF THE TOP OF MY HEAD, BUT I CAN COME BACK WITH MORE DETAILS TO SEE WHETHER WE HAVE DONE A DEEPER DIVE AND DONE SOME ANALYSIS ON THAT FROM BOTH OF OUR BUREAUS.
>> AND THE LAST CHAIR, WHAT ARE WE DOING WITH HOMELESS FAMILIES? HOW ARE WE CURRENTLY SHELTERING THEM?
>> THE FAMILY SHELTER SYSTEM IS ACTUALLY ESTATE --
>> I KEEP FORGETTING ABOUT THAT PURPOSE, SO I AM FRUSTRATED ABOUT HOW IT IS CURRENTLY BEING DONE.
THE STATE WOULD BE THE ONLY FACILITIES BEING PROVIDED FOR SOMEONE WHO MIGHT HAVE AN INFANT.
DEFINING FAMILY BY ANYONE WITH A CHILD.
>> I THINK THAT FALLS UNDER THE STATE.

WHAT I CAN SHARE WITH YOU THAT I
KNOW ANECDOTALLY, WE DO HAVE,
AND THIS IS WHERE AGAIN THE
ENGAGEMENT CENTER WE DO HAVE
GUESTS WHO ARE MARRIED COUPLES,
SPOUSES, PARTNERS.

ONE WITH THE MULLEN SHELTER AND
ONE ON SOUTHAMPTON, AND WHERE
THEY CAN BE TOGETHER WHERE THEY
ARE THOUGHT IN THE MEN'S OR
WOMENS SHELTERS.

IF YOU ARE INTERESTED I AM HAPPY
TO FEND OUT ADDITIONAL
INFORMATION.

>> NO, THAT'S OK.

I WOULD LIKE TO SEE WHAT WE ARE
SEEING IN FRONT-DOCTOR TRIAGE
AROUND EVICTION, FIRE, THOSE
WITH CRIMINAL NATURE JUST
RELEASED.

AND HOMELESS BEDS.

AND NOT ONLY THE POLICY WHEN IT
COMES TO LGBTQ, BUT THE
COMMUNITY AND YOUTH OVERLAY, BUT
WHAT ARE THE PRACTICES.

THANK YOU.

>> THANK YOU FOR THOSE GREAT
QUESTIONS.

>> THANK YOU.

>> COUNCIL BAKER.

>> YOU TALKED ABOUT THE
DIVERSION WITH COUNCILOR
O'MALLEY WE BRIEFLY AGAIN SORT
OF LOW-LEVEL DRUG OFFENDERS,
THEY BRING THEM TO PATH AND SEE
IF THEY CAN DIVERT THEM THAT
WAY?

>> CORRECT.

>> DID YOU GUYS HAVE ANY SENSE
OF WHAT'S HAPPENING WITH THE
SECTION 35S
DOWN THERE?

THE POLICE CHECK IN, WE
SECTIONED THESE TWO PEOPLE
TODAY?

>> WE ARE WORKING WITH BOTH THE
POLICE DEPARTMENT, JUDGE COFFEY
FROM THE COURT, AND THE PILOT IN
BOSTON, AS WELL AS THE SECTION
35 PROGRAM STATEWIDE THAT ARE
VARIABLE TO COORDINATE PEOPLE'S
CARE.

SO WE UNDERSTAND THAT SOME
PEOPLE MAY NEED A SECTION AS A

LAST RESORT, BUT WE WANT TO MAKE SURE AT THAT WE'RE THERE WHEN THEY GET SECTIONED IN CARE TO CONNECT WITH THEM AND TO COORDINATE THEIR, YOU KNOW --

>> WHAT THEIR PLAN IS.

WHAT IS THE SENSE OF LIKE HOW OFTEN WE ARE USING THE SECTIONS? HOW MANY PEOPLE A WEEK ARE THE POLICE SECTIONING?

>> I WOULD HAVE TO GET YOU THAT DATA, I DON'T KNOW IT OFF THE TOP OF MY HEAD.

>> BUT THEY DO COORDINATE WITH SOMEONE AT PATH OR SOMEONE IN YOUR SHOP?

>> UH-HUH.

>> THAT'S GOOD TO HEAR.

THE COUNTY RECOVERY PANEL. HOW IS THAT GOING?

SOMEBODY WAS AT 12 RECOVERY PANELS WERE ATTENDED, WHAT ARE THE ACTION ITEMS COMING OUT OF THOSE IS IT HOW ARE WE WORKING WITH SOUTH BAY AND CAP YOU EXPLAIN THE RELATIONSHIP A LITTLE BIT?

IS IT A SUCCESS, OR --

>> SURE.

I THINK IT IS VERY SUCCESSFUL. THE FIRST OF ITS KIND.

WE MODELED IT AFTER THE VIOLENCE WORLD AND REALLY TOOK THAT MODEL INTO THE CORRECTIONS FOLKS, MEN AND WOMEN.

THERE ARE THREE PANELS EVERY MONTH ATTENDED BY COMMUNITY PROVIDERS.

FAITH-BASED GROUPS, TREATMENT PROVIDERS, MENTAL HEALTH PROVIDERS, WHAT NOT, ARE WELCOME TO COME IN AND MEET WITH FOLKS PRIOR TO THE RELEASE, MAKE THE CONNECTIONS, GIVE THEM INFORMATION AND MAKE SURE THEY KNOW IN WHAT COMMUNITY RESOURCES ARE AVAILABLE FOR THEM WHEN THEY COME OUT.

SO THAT'S BEEN VERY SUCCESSFUL.

>> EXCELLENT.

SO IF SOMEONE MAYBE FROM CHELCY OR WHATEVER, THEY ARE ABLE TO SPEAK TO SERVICES IN CHELSEA AND GET THEM ON THEIR PATH.

>> RIGHT.
>> EXCELLENT.
THAT SOUNDS REALLY GOOD.
IN AN ENGAGEMENT CENTER AGAIN,
HOW LONG DO YOU THINK THAT
THAT -- THIS MAYBE FOR YOU,
MONICA OR JEN.
HOW LONG DO WE THINK THAT THAT
PLANNING, THAT STUDY IS GOING TO
HAPPEN?
WHEN DO WE THINK LIKE WE'LL HAVE
A SENSE OF WHAT WE SHOULD BE
DOING, WHERE ARE IT SHOULD BE
BUILT AND YOU KNOW WHAT IT WILL
LOOK LIKE?
>> YOU KNOW WE HAVE BEEN HAVING
DISCUSSIONS AND MAKING
IMPROVEMENTS ALONG THE WAY
DURING THE PILOT PHASE, BUT I
THINK THE PLANNING IN EARNEST
WILL HAPPEN JULY 1.
>> OK.
AND IS THAT FOR A YEAR?
>> ONE-YEAR PLAN?
>> I DON'T ANTICIPATE IT WOULD
TAKE A YEAR SINCE WE HAVE GOOD
EXPERIENCE UNDER OUR BELT.
BUT I THINK WE WILL WORK WITH
JEN AND THE TEAMMATES AND THE
MAYOR AND OTHER PARTNERS.
I KNOW THAT WHEN WE FIRST
DESIGNED THE PILOT WE WORKED
CLOSELY WITH COMMISSIONER
CHRISTOPHER ON THAT.
THERE ARE MULTIPLE DEPARTMENT
ASKS COLLEAGUES INVOLVED IN THE
PLANNING AND IMPLEMENTATION.
>> YEAH.
I AM A BIG FAN OF THE ENGAGEMENT
CENTER AND OF DEVON AND JEN AND
EVERYBODY THAT WORKS THERE, AND
IT IS YEOMAN'S WORK.
AND WE ARE TOTALLY SWAMPED WITH
IT.
WITH THAT BEING SAID, I WOULD
LIKE TO SOMEWHAT BE BRIEFED OR
INVOLVED IN THE LONG ISLAND SORT
OF PLANNING.
BECAUSE IF MY DISTRICT I HAVE
LONG ISLAND IS MINE, AND THE
SOUTHAMPTON CORRIDOR IS MINE.
AND I WAS AT THE QUINCY MEETING
LAST THURSDAY NIGHT AND THEY
AREN'T VERY HAPPY.

SO I THINK THAT WE SHOULD REALLY
BE THINKING ABOUT HOW WE MOVE
FORWARD WITH ALL OF THIS.

COME UP WITH A GOOD PLAN.

I'D LIKE TO -- IF I AM ALLOWED
TO BE INVOLVED IN THAT PLAN, AND
YOU KNOW NOT JUST TO BE ANOTHER
PERSON, ANOTHER THOUGHT, ANOTHER
SORT OF OPINION.

BUT THANK YOU.

AND JEN, THANK YOU FOR THE WORK.

I KNOW IT'S DIFFICULT AND IT
SEEMS LIKE WE ARE SERVING LIKE
COUNCILOR ESSAIBI GEORGE TALKED
ABOUT.

I KNOW WE'RE SERVING A LOT OF
THE REGION HERE AND WE DON'T
WANT TO SAY YOU CAN'T COME TO
BOSTON, BUT BECAUSE WE DO IT THE
BEST, I THINK BECAUSE YOU GUYS
DO IT THE BEST, THAT'S WHY
PEOPLE ARE COMING HERE.

SO IF WE'RE ABLE TO I THINK DO
SOMETHING AT LONG ISLAND THAT
WILL POTENTIALLY BE JUST
ADDITIONAL SERVICES, I DON'T
THINK WE'RE LOOKING TO TAKE
EVERYTHING THAT'S HAPPENING AND
PUT IT OVER THERE.

I THINK WE HAVE AN OPPORTUNITY
TO AT THIS LONG-TERM WITH THIS
AND I LOOK FORWARD TO THE
PLANNING ON THIS, SO THANK YOU.

THANK YOU MR. CHAIRMAN.

>> THANK YOU.

WE HAVE BEEN JOINED BY DIRECT
CITY COUNCILOR ED FLYNN.

COUNCILOR JANEY -- COUNCILOR
ESSAIBI GEORGE.

>> THANK YOU.

FOLLOWING UP ON US DOING SOME OF
THE SERVICES IN THE CITY OF
BOSTON.

ONE OF THE CHALLENGES THAT MANY
CITIES AND TOWNS DON'T DO IT AT
ALL AND REALLY NEED THE REST OF
THE COMMONWEALTH, BUT THE REST
OF THE REGION TO ALSO BE
PROVIDING THESE SERVICES IN
THEIR CITIES AND TOWNS TO HELP
THEIR RESIDENTS AND SUPPORT
THEIR RESIDENTS.

WHAT IS THE -- FOLLOWING UP ON
QUESTIONS ABOUT THE MOBILE

SHARP'S TEAM, WHAT IS A TYPICAL
TURN-AROUND TIME OF THE 311 CALL
FOR MOBILE SHARP'S?

>> IT IS FAIRLY PROMPT.

DEPENDING ON WHERE THEY ARE AT
IN THE SCHEDULE.

I DON'T HAVE THE EXACT TIME.
JEN MIGHT HAVE IT IN TERMS OF AN
ESTIMATED TIME FROM CALL TO
ARRIVAL.

>> I WOULD SAY DAY OF IF NOT
SOONER.

IF THE CALL COMES IN, IT WOULD
BE NEXT MORNING.

>> THE MOBILE SHARP'S TEAM I
THINK DOES A REALLY GREAT JOB OF
RESPONDING WHEN THEY GET 311
CALLS.

SO HOPEFULLY THE DATA IS
SOMETHING TO BRAG ABOUT.

>> THEY ARE DRIVING FROM EAST
BOSTON AND ALL OVER THE CITY,
CERTAINLY THAT IS A FACTOR.
BUT WITH THE INVESTMENT, THE
ADDITIONAL TOOLS, FDE'S THIS
PAST YEAR, I THINK IT HELPED IN
THE RESPONSE TIME AND ABLE TO DO
THE REGULAR SWEEPS, AS WELL AS
RESPOND TO 311.

>> I THINK IT WOULD BE ALSO
HELPFUL TO UNDERSTAND WHETHER OR
NOT WE NEED TO STILL INCREASE
THAT NUMBER.

YOU KNOW, SOME SIMILARLY-SIZE
CITIES HAVE YOU TO 10 FOLKS ON
THEIR MOBILE SHARP'S TEAM.

I DON'T KNOW IF YOU HAVE
SOMETHING ELSE TO ADD THERE.

>> THAT WAS IMPRESSIVE, THE
NUMBER, 10.

THAT WOULD BE GREAT, WOULDN'T
IT?

>> ESPECIALLY WHEN WE THINK OF
WORK THAT OTHER MOBILE SHARP'S
TEAMS DO.

THEY ARE NOT JUST PICKING UP
NEEDLE, THEY ARE BUILDING AND
HAVING RELATIONSHIPS WITH PEOPLE
SUFFERING FROM ADDICTION.

CAN WE TALK A LITTLE BIT ABOUT
WHAT IS HAPPENING WITH THE PASS
PROGRAM IN GENERAL AND A LITTLE
BIT OF A STORY ABOUT THAT.

>> SO IT'S REALLY DIDN'T -- IT'S

UNIQUE.

THERE ISN'T ANYTHING LIKE IT IN THE STATE IN TERMS OF THE SERVICE IT IS A WE'RE ABLE TO PROVIDE.

JUST JEN AND I WERE ACTUALLY IN A CONVERSATION YESTERDAY PRAISING THE PROGRAM AND THE WORK THEY DO.

IT IS HIGH TRAFFIC IN TERMS OF INDIVIDUALS WHO COME IN, AND REALLY IMPRESSIVE IN TERMS OF THE WAY THAT OUR STAFF ARE ABLE TO HELP CLIENTS NAVIGATE A REALLY COMPLEX SYSTEM OF CARE, DEPENDING ON WHAT TYPE OF SERVICES.

WE HAD A GROUP OF VISITORS FROM THE NATIONAL LEAGUE OF CITIES IN LAST WEEK, AND THEY ASKED IF THERE WAS A MASTER DATA BASE THAT THE STAFF IS USING TO HELP INDIVIDUALS WHO ARE SEEKING CARE MAKE THEIR WAY THROUGH THE MAZE. WHAT I CAN SHARE AND HOPEFULLY ECHO IT, THE STAFF DEVELOPED RELATIONSHIPS WITH PARTNER SHEPS.

AND TO THE LEVEL I DIDN'T APPRECIATE UNTIL THEY HAVE AN INDIVIDUAL CLIENT AND THE PERSON SMOKES, AND A LOT OF OUR CLIENTS DO SMOKE, THAT THEY CAN EASILY ZERO IN ON WHICH DETOX OR CARE FACILITIES DO NOT ALLOW SMOKING. AND THAT'S NOT THE PLACE THAT WE'RE GOING TO TAKE OUR CLIENTS. BUT THERE'S DEFINITELY A NEED TO HOPEFULLY WORK WITH THE STATE. I KNOW THE COMMISSIONER HAS BEEN THINKING ABOUT THIS IN MY EARLY DISCUSSIONS WITH HER, EXPANDING IT AND USING AT THAT MODEL AND SPREADING IT THROUGHOUT THE STATE.

SO YOUR POINT THAT WE SHOULDN'T BEAR THE BURDEN OF SERVING BECAUSE WE CREATED THIS STRONG SYSTEM OF CARE.

>> SURE.

JUST TO ADD TO MONICA'S THROUGHOUTS AND ECHO THAT, WE HAVE DONE TRAINING ACROSS THE STATE AROUND ACCESS TO CARE AND

HOW TO NAVIGATE THE SYSTEM.
AND THE PASS PROGRAM IS BEING
LKD -- LOOKED AS A MODEL.
AND LOOKING AT THE CAPE AND
OTHERS WHO CAN USE THE SAME
SERVICE,S THAT IS HAPPENING AND
WE HOPE THAT WE CAN MOVE FORWARD
AND THERE CAN BE FUNDING FOR
THOSE COMMUNITIES.

AND PLACING UP TO 20 PEOPLE A
DAY WHO WALK IN OR CALL ON THE
HELP LINE TO TREATMENT
PLACEMENT.

THEY GET THEM THERE THROUGH
PROVIDING TRANSPORTATION AS
WELL, WHICH IS WHY IT IS SO
SUCCESSFUL.

SO OUTSIDE OF BOSTON -- INSIDE
OF BOSTON, INSIDE OF BOSTON, THE
METRO AREA, AS FAR OUT AS
WORCESTER, BROCKTON, WHERE EVERY
THE TREATMENT BEDS ARE AVAILABLE
THAT DAY.

LAST YEAR THEY PLACED OVER 2600
PEOPLE IN TREATMENT FROM THAT
PROGRAM.

SO THOSE ARE SOME OF THE THINGS
TO BRAG ABOUT.

>> DO WE THINK THE INCREASE DUE
TO LAST YEAR'S BUDGET PROCESS
THERE WAS AN INCREASE IN HOURS
AND SORT OF RESOURCES THAT WERE
AVAILABLE TO INDIVIDUALS.

SO WE'RE SEEING A GOOD RETURN ON
THE INVESTMENT?

>> ABSOLUTELY.

>> DEFINITELY.

I ALSO THINK THAT THE WAY THAT
WE SEQUENCED THE INVESTMENTS
MADE IN TERMS OF, FOR EXAMPLE,
THE INVESTMENTS MADE TO KEEP THE
ENGAGEMENT CENTER PASS, A HOPE
EXTENDED HOURS, THEY WORK
CLOSELY WHEN A STAFF AT THE
ENGAGEMENT CENTERS ENCOUNTERS
SOMEONE FOR TREATMENT THEY CAN
WALK THEM OVER, OR THE
ENGAGEMENT CERTAIN THEY SERVE AS
A SEARCH CAPACITY.

SO THERE IS LOTS OF GOOD
COLLABORATION AMONG THE THREE
PROGRAMS.

>> WHERE ARE THE THREE
LOCATIONS?

>> I MEANT BETWEEN THE
ENGAGEMENT CENTER, PAST AND A
HOPE.
AND WE SET UP THE SCHEDULE SO
THEY CAN WORK TOGETHER.
THIS WAS INITIALLY THE ENGAGE
THE CENTER WAS OPEN FOR A PERIOD
OF TIME AND WE HAD TO EXPEND THE
HOURS AT THOSE AND THAT IS
HELPFUL.

>> THE SINGLE POINT ON ALBANY.

>> ALBANY.

>> AND CAN YOU TALK A LITTLE BIT
ABOUT THE INVESTMENT AND HOW
WORK IS HAPPENING NOW AT THE
ENGAGEMENT CENTER, WHAT THE
CHALLENGES ARE AND HOW WE CAN
BETTER RESPOND TO THE
CHALLENGES?

>> I THINK SOME OF THE
CHALLENGES -- I WOULD SAY MOST
OF THE CHALLENGES I WOULD SAY
ARE STRUCTURAL.

BECAUSE IT IS A FABRIC STORE
AMONG TENT, WE WORKED REALLY
HARD TO FLIP IT AND CREATE A
WELCOMING SPACE.

BUT THE WINTER WAS REALLY HARD.
THE ENGAGEMENT CENTER, IN TERMS
OF THE FLOORS, THE HEAT.
GRACE AND HER TEAM AT PROPERTY
WORKED WITH US TO TRY TO MAKE
IMPROVEMENTS TO KEEP IT WELL
HEATED, PARTICULARLY IN THAT
COLD WINTER STRETCH THAT WE HAD.
WE, ALSO, HAD, IF YOU RECALL IN
DECEMBER THERE WAS A GAS LEAK
WHICH FORCED US TO DO AN
EMERGENCY EVACUATION OF THE
SHELTER AND ALSO THE ENGAGEMENT
CENTER.

AND WHILE THAT WAS BEING
REPAIRED, WE HAD TO CREATE SWING
SPACE IN THE SIMEON BUILDING.
AND I THINK THAT PROVED TO US
THE IMPORTANCE OF FIGURING OUT
ON YOU TO MOVE IT FORWARD FROM A
PILOT IN THAT TEMPORARY FABRIC
SPACE INTO A PERMANENT
STRUCTURE.

BECAUSE IT WAS REALLY TOUGH
HAVING OPERATIONS TOTALLY
SWITCHED OVER TO THE ABLE -- THE
BUILDING WHERE WE HAVE OTHER

PROGRAMS AND STAFF.
AND STAFF DID AS WELL AS
EXPECTED, BUT WE WERE HAPPY
TO -- AND THE CLIENTS -- HAPPY
TO GET BACK INTO THE ENGAGEMENT
CENTER.
I THINK A LOT OF THE CHALLENGES
HAVE BEEN STRUCTURAL.
I THINK WITH THIS NEW
INVESTMENT, WE ARE GOING TO BE
ABLE TO STAFF UP, SO WE HAVE A
PROGRAM DIRECTOR THAT WE'LL BE
ABLE -- THAT WE HAVE IN PLACE.
AND THEN I THINK WE WILL
CONTINUE TO WORK WITH THE STATE
TO YOUR POINT IN TERMS OF
BEARING OR SHOULDERING THE
BURDEN OF ENGAGING CLIENTS THAT
MIGHT NOT BE BOSTON RESIDENTS.
HAVE HAD GOOD, PRODUCTIVE
DISCUSSIONS WITH THE STATE IN
THE LAST YEAR.
AND THE STATE DEPARTMENT OF
HEALTH CONTRIBUTED \$250,000 TO
THE CENTER AND GRACE AND I ARE
WORKING CLOSELY WITH
COMMISSIONER BURRELL AND JEN AND
DEVIN TO IDENTIFY WHAT
ADDITIONAL RESOURCE THESE CAN
CONTRIBUTE, PARTICULARLY SINCE
IT IS THE FY19 BUDGET.
AND STRUCTURE IS THE MOST
IMPORTANT AND ALSO SERVICE.
>> AND THE OPPORTUNITY BY
ENGAGEMENT THERE IS, BUT THE
POPULATION THAT SPENDS TIME AT
THE CENTER.
A VERY CHALLENGING POP
LITIGATION, MANY OF WHICH SPENT
DECADES OUT ON THE STREET.
AND SO THE OPPORTUNITY IS THAT
WE HAVE A PLACE FOR THEM TO GO
AND ARE ABLE TO START
COORDINATING MORE OF THEIR CARE
ACROSS SERVICES.
BUT AGAIN, THE ENGAGEMENT CENTER
PROVIDED A SPOT FOR PEOPLE TO
GO, WHICH IS GREAT OF THE AND
THEN THE WORK IS JUST BEGINNING
NOW THAT WE ARE THROUGH THE
PILOT PHASE I WOULD SAY.
>> AND WHAT ABOUT BETWEEN
ENGAGEMENT CENTER AND
SOUTHAMPTON STREET SHELTER, THE

ENGAGEMENT WITH THE OTHER
PROPERTY OWNERS.
BOTH THE CITY FIRE DEPARTMENT IS
THERE, THERE ARE SOME PRIVATE
BUSINESSES THERE, THERE ARE SOME
AGENCIES THAT PROVIDE OTHER
SOCIAL SERVICES IN THAT
IMMEDIATE AREA.

WHAT IS THE RELATIONSHIP BETWEEN
THOSE PARTNERS, THE GOOD PARTS
AND BAD PARTS?

>> I THINK THE GOOD PART IS WE
REALLY HAVE RALLIED AROUND
CREATING THIS WELCOMING SPACE.
I MEAN WE WORK WITH NEW MARKET.
THEY PROVIDE DONATIONS.
THEY WORK WITH US TO ENSURE THAT
IT IS -- THAT THEY HAVE PALM
CARDS TO DIRECT THEIR BUSINESS
OWNERS.

THEY HAVE PALM CARDS IF THEY
ENCOUNTER SOMEONE AND NEED TO
REFER THEM SOMEWHERE.

I THINK WE DEVELOPED A GOOD
RELATIONSHIP IN TERMS OF
REFERRALS AND BEING THE
ENGAGEMENT CENTER AND SERVICES
TOGETHER.

I THINK PROBABLY ONGOING
CHALLENGES IS MAINTAINING THIS
SENSE OF URGENCY IN KEEPING THE
ENGAGEMENT CENTER OPEN AND
MAKING SURE WE HAVE APPROPRIATE
RESOURCES AND GOOD COMMUNICATION
ACROSS THE NEIGHBORHOOD IN TERMS
OF THE DIFFERENT TYPES OF THINGS
THAT WE PROVIDE.

SO WE DO THAT IN A NUMBER OF
DIFFERENT WAYS.

AND JEN REALLY DOES LEAD A LOT
OF THOSE COMMUNITY-BASED
EFFORTS.

AND DISCUSSIONS PARTICULARLY
WITH COMMISSIONER FLYNN AND NEW
MARKET SQUARE NEIGHBOR
ASSOCIATION.

AND GOING BACK TO THE INTERFAL
LEAGUE OF CITIES VISITS WE HAD
THE KEYNOTE SPEAKER JOIN US
BECAUSE THE OTHER MAYORS WERE
THERE ASK THE POLICE CHIEF
WANTED TO UNDER HOW TO WE ENGAGE
COMMUNITIES IN BOSTON?

AND OUR EFFORTS AROUND RECOVERY SERVICES.

AND SO HE REALLY WAS PART OF OUR TEAM THAT SORT OF PRESENTED OUR EXPERIENCES IN THE NEIGHBORHOODS FROM A COMMUNITY PERSPECTIVE.

>> ALONG WITH THAT THE TREMENDOUS AMOUNT OF WORK DEVELOPING RELATIONSHIP. YOU'RE AT THE MEETINGS IF OUR AREA AND WE VALUE THE PARTICIPATOR INSHIPS

-- PARTNERSHIPS.

AND TO TACKLE THIS ISSUE AT THAT REALLY THERE IS NO SILVER BULLET FOR.

AND I THE CROWDS MOVE, MERGE IN DIFFERENT AREAS.

EACH TIME WE TRY TO REACH OUT, WE ARE REACHED OUT FROM A COMMUNITY, WE TRY TO BE THERE AND WORK ON REALLY TACTICAL ISSUES WE CAN ALL SOLVE.

THAT IS WHERE THE PARTNERS FROM PUBLIC SAFETY AND PUBLIC HEALTH, MANY CITY DEPARTMENTS, AND BUSINESS OWNERS AND COMMUNITY. RIGHT NOW WE'RE MEETING EVERY OTHER WEEK WITH SOUTHAMPTON BECAUSE OF THE WAY THE CROWDS HAVE MOVED.

>> YOU ARE MEETING WITH WHO?

>> WITH BUSINESS OWNERS IN COMMUNITY.

>> WITHIN THAT COMMUNITY.

>> WITHIN THAT BLOCK.

>> SOME OF THE VISUAL THINGS THAT I SEE PERSONALLY AND AT THAT WE HEAR OF IS THIS INCREASE IN, YOU KNOW, CERTAINLY PEOPLE THAT ARE SUFFERING AND NEED CARE.

BUT ALSO A SIGNIFICANT INCREASE IN TRASH, SIGNIFICANT INCREASE PROBABLY IN SOME SIGNIFICANT CRIMINAL ACTIVITY.

INCIDENT DOWN THERE RECENTLY THAT HAVE NOT BEEN GREAT.

TALK ABOUT THE RELATIONSHIP BETWEEN THOSE WHO USE IT FOR SHELTER, BUT ALSO UTILIZE OTHER RESOURCES DOWN THERE.

THERE ARE TIMES IT BECOMES A BIT OF A -- IT CAN BECOME A PROBLEM

FROM A PUBLIC SAFETY ISSUE.
AND WE HAVE LOTS OF DIFFERENT
INTERESTS AND CHALLENGES
COLLIDING AT ONCE IN THAT ONE
AREA.

IT COMES UP A LITTLE BIT ABOUT
SOME OF THE PRESENCE ON THE
STREET FROM THE HEALTH
COMMISSION, BUT THEN ALSO IN
PARTNERSHIP.

NOT ALL ON YOUR BACK.

THERE'S A LOT OF OTHER THINGS
HAPPENING DONE THERE AND WE NEED
THE ADDITIONAL RESOURCES AND
SUPPORT.

THE CLINICS THAT ARE DOWN THERE,
WHAT SUPPORT ARE THEY OFFERING
ON THE STREET LEVEL, OUT OF OUT
IN THE PUBLIC AND REALLY HELPING
PEOPLE GET TO WHERE THEY NEED TO
BE.

AND THEN ALSO SORT OF KEEPING
THAT AREA CLEAN.

>> ON THE STREET LEVEL I CAN SAY
AT THAT WE JUST FOCUSED OUR
REMARKS ON THE, ON OUR STREET
OUTREACH WORKERS.

BUT THERE IS A COORDINATED
PATROL -- NOT PATROL, BUT LIKE
THROUGH A COORDINATED SKEL
YOU'LL WE DO WITH MULTIPLE
PARTNERS IN THE COMMUNITY WITH
RECOVERY SERVICES BUREAU.

SO DEFINITELY THERE'S A CROSS
THE DIFFERENT SHELTERS AND
COLIN -- CLINICS IN THE AREA DO
A SCHEDULE.

IT IS NOT JUST OUR STREET
WORKERS DOING THAT ENGAGEMENT ON
THE STREET LEVEL.

I THINK WHAT YOUR' POINTING OUT
AND WE SEE IT BECAUSE WE DRIVE
BY, WE ARE THERE EVERY DAY AND
ON THE WEEKENDS AND THE
EVENINGS.

THE STRUCTURAL CHANGES YOU SAW
WITH ADDITIONAL FENCING, IT HAS
PUSHED INDIVIDUALS, GARBAGE
PILING UP AND TOWARDS COLUMBIA
AND BEHIND NEW MARKET AND IN OUR
NEIGHBORHOODS.

AND WE HAVE WORKED AS A GOOD
TIME WITH PUBLIC WORKS AND BPD,
AND ENHANCED BIKE PATROLS,

ENHANCED TRASH PICK-UP.
WE DO IT RETUNELY, CALL AND
EMAIL EACH OTHER AFTER HOURS, OR
IF WE SEE SOMETHING, TO
ENGENERALING -- ENGAGE CITY
PARTNERS IN HELPING US ADDRESS
THOSE THINGS.

>> THANK YOU.

COUNCILOR PRESSLEY.

>> THANK YOU MR. CHAIRMAN.

I AM CURIOUS, DO SHELTER GUESTS
HAVE ACCESS TO INTERNET?
ARE THERE COMPUTERS?

>> THE ENGAGEMENT CENTER WE HAVE
SEVERAL COMPUTERS IN THE
ENGAGEMENT CENTER, BUT I DON'T
THINK WE HAVE ANY COMPUTERS IN
THE SHELTER.

>> WE DON'T HAVE COMPUTERS IN
THE SHELTER RIGHT NOW.
OUR CTO HAS BEEN WORKING TO GET
WICKED FREE WIFI ACCESS THERE.
WE ARE ACTUALLY WORKING ON THAT.
>> THOSE THAT HAVE SMART PHONES
AND THINGS LIKE THAT SO THEY CAN
BE CONNECTED TO FAMILY OR SEARCH
FOR EMPLOYMENT .

>> WE ARE WORKING ON THAT.
ENGAGEMENT AND ALSO AT MASS
AVENUE WORKING TO GET
EMPLOYMENT, THAT IS OUR
EMPLOYMENT CENTER.
WE ARE IDENTIFYING RESOURCE
FORCE THAT AND COORDINATING TO
ACTUALLY GET THE WIFI ACCESS
THERE.

>> OK.

BUT FOR ALL OF OUR SHELTERS?
>> YES, WE'RE ACTUALLY WORKING
TO MODERNIZE ALL OF THAT FOR
CLIENTS, AS WELL AS EMPLOYEES.
AND A PROCESS WE ARE GOING AND
ACCESS FOR CLIENTS IS ONE EVER
THE PRIMARY CONCERNS.

>> DO YOU HAVE A TIMELINE IN
MIND FOR THAT?
INVESTMENT IN TECHNOLOGY AND
THINGS LIKE THAT.
A ROUGH PLAN TO A POINT WHERE
THEY ARE HAPPENING.
>> WE ARE HOPING BY NEXT YEAR.
REPLACING CABLING, AND THEN I.T.
STRUCTURE AND WE HAVE TO
IDENTIFY COMPUTERS AND GET THEM

READY, DAE -- DEPLOY THEM.
AND THE DIFFICULTY OF FINDING
SPACE IN THE SHLTERS.
THEY ARE BUSY.
>> AND WORKING TO ENGAGE SHELTER
GUESTS, I AM WONDERING DO WE
OFFER VOTER REGISTRATION FORMS?
WHAT ARE WE DOING AROUND CIVIC
ENGAGEMENT TO MAKE SURE FOLKS
ARE EDUCATEDEDED ABOUT UPCOMING
ELECTIONS AND THE LIKE?
>> WE HAVE DONE A LOT.
WITH THE LAST PRESIDENTIAL
ELECTION AND THROUGHOUT THE
YEAR, DO VOTER REGISTRATION
DRIVES BOTH SHELTERS.
AND I KNOW OUR STAFF IN THE
EXECUTIVE OFFICE HAVE DONE THAT,
SINCE PROGRAM STAFF VOLUNTEERED
TO GO TO THE SHELTER TO HELP
WITH REGISTRATION.
>> THANK YOU.
>> THANK YOU.
COUNCILOR FLYNN.
>> THANK YOU, COUNCILOR CIOMMO.
THANK YOU GUEST FOR BEING HERE.
I JUST WANT TO SAY TO FIRST TO
JENNA, BEING AT SO MANY MEETINGS
AND SEEING YOU HELPING SO MANY
PEOPLE ACROSS THE CITY, WE JUST
WANT TO SAY THANK YOU FOR YOUR
DEDICATED WORK AND YOU'RE DOING
AN EXCELLENT JOB.
I KNOW THERE'S, IN TERMS OF THE
SOUTH BEND, A SEVERE
CONCENTRATION OF RECOVERY
SERVICES THERE.
I KNOW RESIDENTS ARE VERY
SYMPATHETIC AND VERY
COMPASSIONATE, TRYING TO HELP
THE COMMUNITY SUFFERING FROM
SUBSTANCE ABUSE, INCLUDING
SOUGHT BOSTON THERE ARE A LOT OF
SUBSTANCE ABUSE PROGRAMS.
ARE THERE ANY PLANS TO MAKE SURE
THAT EVERY NEIGHBORHOOD ALSO IS
ABLE TO CONTRIBUTE TO HELPING,
HELPING THOSE SUFFERING FROM
SUBSTANCE ABUSE, NOT JUST
CONCENTRATING ON A FEW
NEIGHBORHOODS?
>> THAT'S A REALLY GOOD QUESTION
IN TERMS OF ACCESS TO SERVICES.
AND SO ONE RESOURCE, YOU KNOW,

OUR PROGRAMS THAT WE HAVE TALKED
A BIT ABOUT WHAT WE OFFER
THROUGH THE BOSTON PUBLIC HEALTH
COMMISSION.

WHILE THEY ARE IN OUR
NEIGHBORHOOD IN THE SOUTH END,

ROXBURY, ALSO HAVE RESOURCES
AVAILABLE IN MATTAPAN AND
SEVERAL REHABILITATION PROGRAMS
THERE, AND ALL SERVICES ARE
OFFERED CITYWIDE.

WE WORK CLOSELY WITH OUR BUS AND
COMMUNITY HEALTH CENTERS AND
THEY ARE IN MOST OF OUR
NEIGHBORHOODS THROUGHOUT THE
CITY.

I KNOW THEY'VE DONE A LOT OF
WORK TO INTEGRATE BEHAVIORAL
HEALTH AND SUBSTANCE ABUSE
TREATMENT SERVICES WITHIN THEIR
PRIMARY CARE SETTING.

BUT THEY STILL HAVE A LONG WAY
TO GO.

WHEN WE TALK WITH THEM, THEY
ADMIT THAT THEY STILL HAVE A
LONG WAY TO GO.

BUT THAT WAS ANOTHER I THINK
RESOURCE OR SERVICE THAT, YOU
KNOW, I WOULD HIGHLIGHT THAT
EXTENDS THE WORK THAT WE DO IN
THE COMMISSION ACROSS DIFFERENT
NEIGHBORHOODS.

>> OK.

>> I WOULD JUST ADD LONG ISLAND,
PLANNING FOR LONG ISLAND AND
REALLY THINKING ABOUT A
COMPREHENSIVE RECOVERY CAMPUS
OUT ON LONG ISLAND WILL BE OUR
NEXT GOAL FOR NEW SERVICES.

>> BEFORE THIS JOB I WAS A
PROBATION OFFICER FOR 10 YEARS
AT SUPERIOR COURT.

AND I VISITED LONG ISLAND AND
GOING OVER THAT BRIDGE WAS VERY
SCARY.

I THOUGHT THAT BRIDGE SHOULD
HAVE BEEN SHUTDOWN YEARS AGO.
BUT I THINK THE MAYOR MADE AN
EXCELLENT CHOICE TO SHUT IT DONE
IMMEDIATELY AND PROUD OF WHAT HE
HAS DONE SINCE THEN.

AND IT IS A CREDIT TO YOU
ENSURING THAT THOSE WHO LEFT THE

ISLAND GOT TREATMENT THEY NEEDED AS WELL.

IN MY DISTRICT, I THINK I HAVE MAYBE SHE OR FOUR HOMELESS SHELTERS.

PINE STREET AND ST. FRANCIS HOUSE, AND THE SHELTER FOR HOMELESS VETERANS AS WELL.

WHAT CAN THE BUSINESS COMMUNITY DO TO HELP ON THIS CRISIS?

CAN THEY PLAY A KEY ROLE?

CAN THEY DO SOMETHING

SPECIFICALLY TO HELP THOSE SUFFERING FROM SUBSTANCE ABUSE AND BEING PART OF THE SOLUTION?

I KNOW THERE ARE SOME THAT BE DOING GREAT WORK, BUT OVERALL, WHAT COULD THEY DO?

>> I THINK THERE'S A LOT WE CAN DO.

WE HAVE ENGAGED A LOT OF BUSINESSES ON A VARIETY OF FRONTS.

FIRST AND FOREMOST ON THE GROUND IN THEIR NEIGHBORHOOD AND WHERE THEY ARE, TO BE EDUCATED ON THE POPULATION AND TO BE A PART OF THE SOLUTION, EITHER BY INVESTMENT OR AS CASE OF THE ENGAGEMENT CENTER, BUSINESSES HAVE PARTICIPATED IN GIVING BACK IN WAYS.

JUST RECENTLY WE HAD SOME FILE CABINETS WE NEEDED AND A BUSINESS DONATED BRAND NEW FILE CABINETS, GREAT.

WE CAN ALWAYS USE THAT KIND OF STUFF.

I THINK THERE ARE A VARIETY OF WAYS THAT THEY CAN HELP.

AND WE'VE MET WITH THEM AND MONICA AND I MET WITH SOME OF THE BUSINESS ASSOCIATIONS AND CAME UP WITH SOME IDEAS AS WELL THAT I CAN'T REMEMBER RIGHT NOW.

>> I AM GOING TO JUMP IN.

I THINK WITHIN WAY THAT WE COULD PUSH BUSINESS, BUSINESSES TO HELP US IN THIS, BECAUSE YOUR QUESTION IS GOOD, A GOOD ONE.

I THINK IT'S AROUND RAISING AWARENESS.

THERE IS STILL A LOT OF STIGMA AROUND ADDICTION AND YET IT

IMPACTS EVERYONE.
LOVED ONES, FAMILY MEMBERS,
EMPLOYEES.
AND SO I THINK WE CAN PARTNER
WITH BUSINESSES, IT MIGHT BE TO
RAISE AWARENESS, SHARE STORIES
OF PEOPLE WHO MIGHT COME FORWARD
WHO WORK IN DIFFERENT EMPLOYMENT
BUSINESS SETTINGS TO SHARE THEIR
RECOVERY STORIES AND STRUGGLES
AND CHALLENGES.
SO I DEFINITELY THINK THERE
COULD BE MORE OPPORTUNITIES TO
ENGAGE BUSINESSES IN RAISING
AWARENESS AROUND STIGMA.
>> THANK YOU FOR TAKING MY
QUESTIONS.
>> COUNCILOR PRESSLEY ANY MORE
QUESTIONS?
>> NO.
>> THAT COP INCLUDES THE MORNING
SESSION.
WE WILL ADJOURN THIS AND
RECONVENE AT 2:00.
THIS HEARING IS ADJOURNED.